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U.S. Customs and Border Protection
Securing America's Borders

CSMS #42364745 - Information on New COVID-19 Relief Imports Web Portal

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U.S. Customs and Border Protection

Cargo Systems Messaging Service

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Due to the high volume of inquiries received in the COVID-19 Relief Imports email inbox, CBP is migrating to the COVID-19 Relief Imports Web Portal. The web portal has been established to replace the email address for all cargo inquiries related to the importation of medical supplies to fight the spread of the COVID-19 virus. It provides an interactive experience for the user to review pertinent information and allows for the submission of a direct inquiry to the COVID-19 Cargo Resolution Team (CCRT).

While monitoring the inbox, the CCRT has been responding to many similar questions regarding the importation of various PPE and critical medical supplies. To alleviate some of the common questions, the web portal will have basic guidance uploaded to a FAQ section and valuable information in other areas of the site. CBP will continue to update the portal and upload important information on a daily basis. The web portal can be found at <https://imports.cbp.gov/>.

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