

- [Accounts](#)
  - [All Accounts](#)
  - [My Account](#)
  - [ePayments](#)
  - [Water Customer Care](#)
  - [Employment](#)
  - [Licenses & Permits](#)
- [Services](#)
- [Jobs](#)
- [Agencies](#)
  - [All Agencies](#)
  - [Assessor's Office](#)
  - [Attorney's Office](#)
  - [Building Inspection](#)
  - [Civil Rights](#)
  - [Clerk's Office](#)
  - [Common Council](#)
  - [Community Development](#)
  - [Development Services Center](#)
  - [Economic Development](#)
  - [Employee Assistance Program](#)
  - [Engineering](#)
  - [Finance](#)
  - [Fire](#)
  - [Fleet Service](#)
  - [Golf](#)
  - [Goodman Pool](#)
  - [Housing Authority](#)
  - [Human Resources](#)
  - [Information Technology](#)
  - [Madison City Channel](#)
  - [Madison Public Library](#)
  - [Madison Senior Center](#)
  - [Mayor's Office](#)
  - [Metro Transit](#)
  - [Monona Terrace](#)
  - [Municipal Court](#)
  - [Office of Business Resources](#)
  - [Office of Real Estate Services](#)
  - [Olbrich Botanical Gardens](#)
  - [Parking Utility](#)
  - [Parks](#)
  - [Planning](#)
  - [Planning, Community & Economic Development](#)
  - [Police](#)
  - [Public Health Madison & Dane County](#)
  - [Public Works](#)
  - [Streets & Recycling](#)
  - [Traffic Engineering](#)
  - [Transportation](#)

- [Treasurer's Office](#)
  - [Warner Park Community Recreation Center](#)
  - [Water Utility](#)
- [Data](#)
- [Contact](#)
  - [Mayor](#)
  - [City Council](#)
  - [City Staff & Agencies](#)
- [COVID-19 Updates posted Friday, Mar. 20, 2020 – 3:00 pm Metro continues to run regularly scheduled service through Sunday, March 22. Beginning Monday, March 23, buses will operate modified SATURDAY schedules all 7 days of the week. Learn more >>](#)

## [Madison Metro Transit](#)

[City of Madison](#)  
[Metro Transit](#)

Toggle navigation

- [Home](#)
- [Routes & Schedules](#)
- [Stops](#)
- [Fares](#)
- [How to Ride](#)
- [Paratransit](#)
- [Contact](#)

Search

- [Español](#)
- 1. [City of Madison](#)
- 2. [Metro Transit](#)
- 3. [Contact Us](#)
- 4. COVID-19 Updates

## COVID-19 Updates

**Metro Transit operates full normal service levels until the end of service on Sunday, March 22.**

Starting Monday, March 23, Metro will operate SATURDAY schedules all 7 days of the week. Saturday service is provided on the following routes only: [2](#), [4](#), [5](#), [6](#), [7](#), [8](#), [13](#), [16](#), [17](#), [18](#), [20](#), [21](#), [22](#), [26](#), [30](#), [31](#), [32](#), [36](#), [40](#), [50](#), [51](#),

[59](#), [63](#), [67](#), [68](#), [78](#).

In addition to the routes listed above, Metro will operate the following routes Monday through Friday only:

- Routes [55](#) and [75](#) operate regular weekday schedules to/from Verona/Epic .
- Route [23](#) operates regular weekday schedules to/from Sun Prairie.
- Route [72](#) operates regular weekday schedules to/from Middleton.
- Routes [44](#), [48](#) and [49](#) operate regular weekday schedules to/from Fitchburg.

**UPDATE:** The University of Wisconsin Campus Routes [80](#) and [84](#) will operate RECESS SERVICE exactly as it normally operates on a recess schedule. Route 80 will run weekday recess service Monday through Friday, and weekend recess service Saturday and Sunday. Routes 81 and 82 will not operate.

For trip planning assistance, call 608-266-4466 or [plan your trip on Google Maps](#).

[Paratransit service](#) will remain unchanged, however, we strongly encourage paratransit riders who are at high risk of severe illness to protect themselves and stay home if possible.

Metro will also be selectively increasing the number of buses on routes with high ridership in order to meet the demand while still maintaining a max capacity of 15 riders per bus.

### [Read Full Press Release](#)

#### **Request to riders:**

After consultation with Public Health, we have determined that several steps should be taken to reduce the risk of community spread of COVID-19 and increase the ability for riders and employees to follow social distancing guidelines.

- Beginning Wednesday, March 18, 2020, capacity on all Metro Transit fixed-route buses will be limited to 15 passengers plus the driver.
- We ask that Metro Transit be used only for essential trips such as travel to employment, medical appointments, grocery stores, etc.
- Please use alternative forms of transportation if it is available to you.
- Exit the bus through the rear doors.
- Other than brief periods during boarding, you should maintain a distance of 6 feet from the driver and your fellow passengers.
- Practice [good respiratory etiquette](#) and [hand hygiene](#)
- Cover your cough and sneeze with a tissue or a sleeve
- Keep your hands to yourself and be aware of what you touch.

#### **People at High Risk**

It is particularly important for riders who are at a high risk of severe illness, including paratransit riders, to avoid public transit. High risk individuals include:

- People 60 years or older

- People with underlying health conditions including heart disease, lung disease, or diabetes.
- People who have a weakened immune system
- Women who are pregnant

Metro Transit would like to encourage riders, especially paratransit riders, who are high risk to protect themselves and stay home if possible. If it is essential to travel, please be assured that all paratransit service providers are following proper cleaning protocols to help prevent the spread of the virus.

### [Resources from Dane County Public Health](#)

---

## **Ongoing Preventative Measures**

Metro maintenance employees have implemented new cleaning protocols to help prevent the spread of the virus including:

- Wipe downs or sprays of all high-contact areas in the bus with tuberculocidal disinfectants
- Wipe downs or sprays of all high-contact areas in the Metro garage and operations areas with tuberculocidal disinfectants
- Purchased tuberculocidal fogging machines to spread disinfectant throughout the bus
- Purchased hospital grade wipes that will be used to clean bus and office work areas
- Purchased hand sanitizer, Kleenex and rubber gloves for employees

## **Continued Monitoring of Situation**

Metro staff are involved in the City of Madison's COVID-19 preparedness committee, which meets twice a week. Metro's Interim General Manager Natalie Erdman attends these meetings which include briefings by [Madison Dane County Public Health](#).

Staff have also been in touch with [APTA](#) and [FTA](#) to determine best practices for coronavirus prevention for transit agencies. Advice from these critical sources is informing our actions as we work to prevent the spread of this virus.

Metro will continue to provide updated information as circumstances change.

---

## **Message from the City of Madison**

We are collaborating with community partners in close coordination to prepare Madison and Dane County Residents since the first case reported in February. We want to share at this point, we are no longer solely focused on the individual cases, and we are focused on protecting our entire community. As we prepare for the next stage of this virus we want to ask our community and staff to consider further precautionary steps.

City staff is working hard on this preparedness planning and in coordination with the county and a large group of community partners. We ask that you take care of your own health, make sure your family is prepared and that you look out for your neighbors.

## **Latest Impacts on City Services**

- Most public-facing services at City facilities such as walk-up counters and other public spaces will close public visitor access until further notice. Public visitors will still be allowed at the Clerk's Office, Police District Stations, and the City Treasurer. Metro Transit service is continuing, with additional guidance from the General Manager.
- City offices are still open to internal staff for internal business operations.
- Field operations will remain in place.

This information is expected to be updated as changing information becomes available. Please check back to [this website](#) for updates as they develop.

The City and Metro Transit are prepared and remain committed to responding responsibly and calmly. We will likely have more information and updates from different agencies as we move forward. Again, we are at a low risk right now, and our City is working just to be prepared.

## [Contact](#)

- [COVID-19 Updates](#)
- [Feedback](#)
- [Advertise with Metro](#)
- [Bus Lines Poetry Selections](#)
- [Lost & Found](#)
- [Civil Rights & Title VI](#)
- [ADA Comments & Complaints](#)

## Customer Service

- Monday – Friday: 6:15 am – 6:00 pm
- Weekend & Holiday: 8:00 am – 4:30 pm
- (608) 266-4466
- [WI Relay Service](#)
- [mymetrobus@cityofmadison.com](mailto:mymetrobus@cityofmadison.com)
- [Fill Out a Feedback Form](#)

-  
- 
  - 
  - 
  - 

Was this page helpful to you? \*

☐ Yes

☐ No

Why or why not?

Leave this field blank

Metro Transit

Natalie Erdman, Interim General Manager

Sign up for Metro email updates:

Go

Leave this field blank

Sign up for Metro text message updates:

Go

Leave this field blank

## Customer Service

- 
- 
- 
- Monday – Friday: 6:15 am – 6:00 pm
- Weekend & Holiday: 8:00 am – 4:30 pm
- (608) 266-4466
- [WI Relay Service](#)
- [mymetrobus@cityofmadison.com](mailto:mymetrobus@cityofmadison.com)
- [Fill Out a Feedback Form](#)

## Rider Information

- [Rider Tools & Apps](#)
- [Routes & Schedules](#)
- [Accessible Services](#)
- [Bike Racks](#)
- [Lost & Found](#)
- [Service Detours](#)

## Business Resources

- [Advertising](#)
- [Disadvantaged Business Program](#)
- [Doing Business with Metro](#)
- [App Developers](#)

## About Metro Transit

- [Annual Reports](#)
- [Metro Jobs](#)
- [ADA Comments & Complaints](#)
- [Civil Rights & Title VI](#)
- [Oversight Committees](#)

Our Madison – Inclusive, Innovative, & Thriving

Copyright © 1995 - 2020 City of Madison, WI

- [Contact Webmaster](#)
- [Accessibility](#)
- [Web Policies](#)

