

Press Resources

PRESS RELEASES

[< BACK TO PRESS RELEASES \(/press/press-releases/\)](/press/press-releases/)

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The Broadway League Announces Summer Performance Cancellations While Working on Future Date for Industry to Return

New York, NY – May 12, 2020 – With the ongoing suspension of Broadway performances due to COVID-19 continuing until further notice, the Broadway League is updating information regarding performance cancellations and ticketing protocol. While a date to resume performances is yet to be determined, Broadway theatres are now offering refunds and exchanges for tickets purchased for performances through September 6, 2020.

“While all Broadway shows would love to resume performances as soon as possible, we need to ensure the health and well-being of everyone who comes to the theatre – behind the curtain and in front of it – before shows can return. The Broadway League’s membership is working in cooperation with the theatrical unions, government officials, and health experts to determine the safest ways to restart our industry,” said **Charlotte St. Martin, President of the Broadway League**. “Throughout this challenging time, we have been in close communication with Governor Cuomo’s office and are grateful for his support and leadership as we work together to bring back this vital part of New York City’s economy – and spirit.”

Those holding tickets for performances through September 6, 2020 will receive an e-mail from their point of purchase with detailed information regarding refund and exchange options. Any customers holding tickets through September 6, 2020 that have not received an e-mail by May 18th are advised to contact their point of purchase for assistance after this date.

Broadway performances were suspended on March 12, 2020. At that time, 31 productions were running, including 8 new shows in previews. Additionally, 8 productions were in rehearsals preparing to open in the spring.

The Broadway League will continue to work with city and state officials to determine an appropriate date for performances to resume and will provide updates to the public as decisions are made.



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The Broadway League is the national trade association for the Broadway industry. Our 700-plus members include theatre owners and operators, producers, presenters, and general managers in North American cities, as well as suppliers of goods and services to the commercial theatre industry. Each year, League members bring Broadway to more than 30 million people in New York and more than 200 cities across the U.S. and Canada.

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