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JUL 29 – AUG 1, 2021 • GRANT PARK – CHICAGO, IL

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ENTRY PROTOCOLS

In accordance with City of Chicago requirements, full COVID-19 vaccination or negative COVID-19 test results will be required to attend Lollapalooza 2021. For patrons who are not fully vaccinated, a negative COVID-19 test result must be obtained within 72 hours of attending Lollapalooza. If you have questions about COVID-19 vaccines or to find a vaccination location near you, please visit www.vaccinefinder.org.

Lolla 2021 Entry Procedures

1. Comply with the **Lollapalooza Fan Health Pledge**
2. Bring a printed copy of your **Vaccine Card, Vaccine Record, or Negative COVID-19 test**
3. Bring your **Festival Wristband**
4. If you are **unvaccinated**, wear a mask throughout your time onsite.
5. Please also remember our [updated bag policy](#) – CLEAR BAGS ONLY – and [No liquids are](#) allowed to be brought into Lollapalooza.

Lollapalooza Fan Health Pledge

We ask that you not attend if any of the following is true for you or anyone in your party:

- Within 14 days before attending the festival you have tested positive, or been exposed to someone who has tested positive for, COVID-19;
- Within 48 hours prior to attending the festival, you have experienced symptoms of COVID-19 (e.g., a fever of 100.4F or higher, cough, shortness of breath or difficulty breathing, chills, repeated shaking muscle pain/achiness, headache, sore throat, loss of taste or smell, nasal congestion, runny nose, vomiting, diarrhea, fatigue or any other symptoms associated with COVID-19 identified by the Centers for Disease Control and Prevention);
- Within 14 days prior to attending the festival, you have travelled to any international territory identified by federal or applicable state or local governments as being subject to travel or quarantine advisories due to COVID-19.

Additional Information

Masks will be available for free at the entry gates, guest services and medical tents. We will have increased hand sanitizer stations on site, and our cleaning crews will do frequent cleanings in high touch areas.

[? Help](#)

GUIDANCE FROM CHICAGO DEPARTMENT OF PUBLIC HEALTH ON COVID-19

Before the event:

- Get vaccinated! (Getting vaccinated now will still give you some protection for Lollapalooza weekend – though if you are not Fully Vaccinated, you will still need a negative test)
- Bring your vaccine card or proof of negative COVID-19 test within the last 72 hours
- Reminder from the FBI: If you make or buy a fake COVID-19 vaccination record card, you endanger yourself and those around you, and you are breaking the law

At the event:

- Wear a mask if you are unvaccinated
- If you are unvaccinated or at high risk for severe COVID-19, avoid crowded areas of the festival and stay at least 6 feet away from other groups
- Activate your wristband and register for Cashless so that you can make purchases at the festival with your wristband
- Avoid physical contact with people outside of your party
- Wash your hands frequently with soap and water, or with hand sanitizer containing at least 60% alcohol
- Limit consumption of substances. Consuming alcohol or substances may make you less likely to follow COVID-19 safety measures
- Do not attend Lollapalooza if you have symptoms of COVID-19 (fever, chills, cough, shortness of breath, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, diarrhea), even if you have been vaccinated
- Do not attend Lollapalooza if you have tested positive for COVID-19 in the last 14 days. People who have tested positive for COVID-19 and cannot attend the festival can receive a refund

After the event:

- Remember that shows outside of the festival may have different COVID-19 protocols
- Outdoor music events are safer than indoor events
- Outdoor dining options are safer than indoor dining options
- If you are attending an indoor event and are unvaccinated, wear a mask and maintain 6-foot distance from other parties

When you get home:

- Stay home and get tested if you develop any symptoms of COVID-19, even if you are fully vaccinated

SECURITY MEASURES

BAG POLICY: All bags will be searched before entry.

- CLEAR bags made up of clear plastic, vinyl, or pvc, and no larger than 12" x 12" x 6". Small clutch purses and fanny packs with no more than 1 pocket. Clutch purses no larger than 4.5" x 5.5
- **Backpacks and bags with multiple pockets are prohibited.** Hydration packs are allowed but must be emptied of all liquid and have no more than two pockets in addition to the one holding the water reservoir.
- **PRO-TIP:** To speed up entry, leave your bags at home, and take advantage of our **No Bag Express Lanes**.
- Peak entry times are typically **2-5pm**. To speed up entry, arrive at the festival outside of these hours.

Lolla works closely with **local, state, and federal authorities** to ensure the safest possible experience. You'll notice uniformed and plain-clothed security throughout our site. They're there to keep you safe, so don't hesitate to ask them for help if you need immediate assistance.

For the safety of everyone entering the festival, all fans are subject to a **full and complete airport-style search** prior to entry. This may include a **full body pat-down** and **magnetometer** screening before entry. If you would like to be screened by security personnel of your **same gender**, please let security personnel know prior to the search process. Screening of children will always take place with the consent of a parent or guardian.

Please review the [Allowed & Prohibited items list](#) for a stress-free entry process, and email info@lollapalooza.com if you have questions. While you can't bring any liquids into the event, we do suggest you have some water with you while you wait in line to enter and bring an EMPTY refillable water bottle to fill at the free water filling stations all across the venue.

Prohibited items will be confiscated and will not be held for later pickup. Prescription medication must have the name that matches your ID printed on the packaging, and our medical team will clear it at the entry gate.

REMEMBER: You're the eyes and ears of the festival. If you see something suspicious, say something.



HOW TO GET HELP DURING THE FESTIVAL

Lollapalooza wants every fan to feel safe at the fest. We will **not** tolerate any harassment based on **race, gender, sexual orientation, religion, disability, body size, appearance, age** or **national origin**. If you feel like you're being harassed, are the victim of nonconsensual touching, or otherwise feel unsafe, please report it to the nearest staff member.

If you find yourself needing **help** while at Lolla, here are some places that can assist you:

- **ANTI-HARASSMENT POLICY:**
Lolla has a zero tolerance policy for harassment. Please let our staff know if you feel harassed or threatened in any way. No always means no.
- **MEDICAL EMERGENCIES:**
If you or a friend need **emergency assistance** at the festival, go to one of our SIX **medical tents**, shown on the map below. Be honest with emergency personnel – **they are here to help you, NOT get you in trouble**. If you see someone who looks like they need help, look for any festival staff members or anyone with a radio to assist you.
- **STAYING SOBER?**
We'll have on-site support for fans who are sober. Visit the **Soberside** tent west of Columbus, in

between Ida B Wells and Balbo.

- **SEXUAL HARASSMENT & MENTAL HEALTH RESOURCES**

If you think you've been the victim of sexual violence or harassment, please report it to the nearest staff member or go to a Medical Tent for help.

- You can also visit [Between Friends](#) and [Resilience](#) for resources and information. Their collaborative campaign **#OurMusicMyBody** will have a booth just inside the North entrance next to Guest Services, and seeks to raise awareness about promoting consensual experiences for all in the music scene.
- [Hope For The Day](#) will additionally be available to provide resources for those seeking information on mental health education and support.

Find resources below for immediate assistance:

National Sexual Assault Hotline: 1-800-656-4673

National Suicide Prevention Hotline: 1-800-273-8255

Remember: **NO MEANS NO**. No matter the situation, it is never ok without consent.

COME PREPARED & LOOK OUT FOR EACH OTHER

Here are **four easy ways** to look out for yourself and those around you:

1. **Watch out for your neighbors** – if someone around you looks like they need help, check in with them. If someone is getting unruly, alert the nearest staff member. Keep an eye on your belongings.
2. **Be considerate** – this is a shared space and we want everyone to enjoy themselves. Keep the vibes chill and your hands to yourself.
3. **Use the buddy system** – the Main Guest Services Tent at Ida B Wells and Columbus is the designated meeting point for lost or separated people. If one of your friends is in trouble, please alert festival staff – they will assist you, no questions asked.
4. **Keep yourself and your belongings safe** – be aware of your surroundings and keep an eye on your personal items at all times. If you find something OR lose something, head to Guest Services for our **Lost & Found**. Keep your cell phone and wallet close – the Chicago Police Department will be on the lookout for cell phone theft.

Here are some **helpful tips** on how to prepare for the fest:

- Have **Emergency Contact info** on your person and your phone lock screen in case emergency personnel need to know (**PRO-TIP:** Make sure to register your wristband where you will be asked to fill out an Emergency Contact).
- Remember to **stay hydrated and keep cool** by visiting the Pathwater Hydrations Stations for free, cool, filtered water and cooling stations placed all around the venue. Remember to re-use your custom Lollapalooza Pathwater bottle or bring your own, **EMPTY** water bottle to refill and help Lolla be a green & sustainable event!
- **Protect yourself from the sun** – take breaks and find shade. Sunscreen lotion, hats, and sunglasses are key. Forget your sunscreen? Head to a Lolla Bodega to purchase some. You can also catch some

shade on our cooling buses by the Medical Tents on Balbo and Jackson.

- Bring **hearing protection** – we get loud (**PRO-TIP:** If you forget your ear plugs, stop by Guest Services to grab a pair).
- Bring a **list of allergies and medications** you take in case of medical emergency.
- Dress for the **weather** – we're constantly monitoring the weather. Keep an eye on the radar before heading to Grant Park so you can dress accordingly (rain boots, ponchos, etc). Forget your poncho? Head to a Lolla Bodega to purchase one.
- Need help? Lost? Injured? Witness criminal activity? Contact any uniformed staff member or call 9-1-1 and give the letter/number on the pole nearest your location. **Pole Markers** attached to the light poles around Grant Park will help first-responders locate you quickly.



IN CASE OF EVACUATION

We work hard to make sure your festival experience is exceptional, and that includes having a plan in case of emergency. Read on for a few common questions we get when we have an evacuation, and check out the **emergency exit and shelter map** below.

Q: Where are the evacuation shelters located?

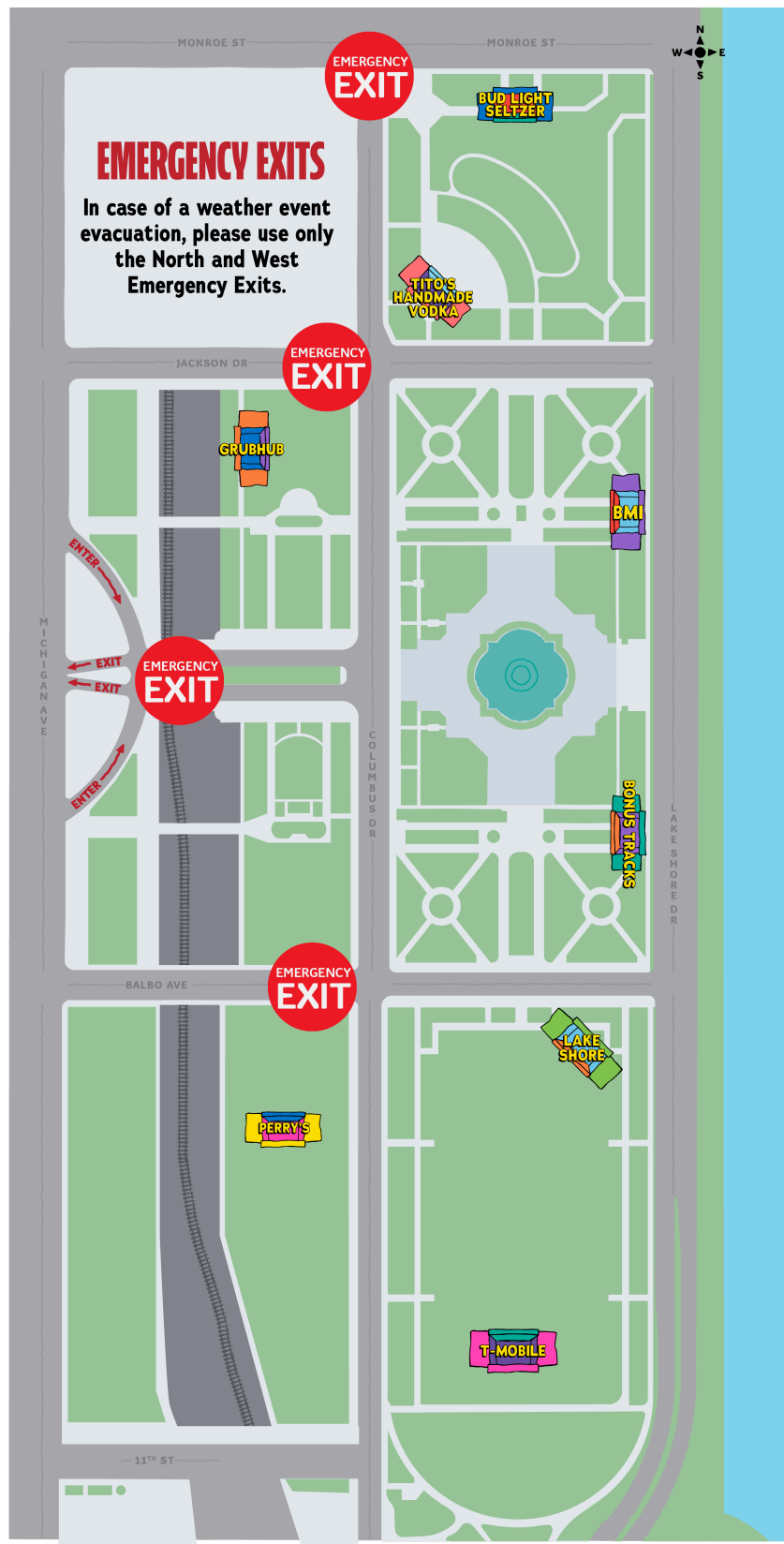
- **GRANT PARK NORTH**
25 N. Michigan Avenue
Chicago, IL 60602
Underground Parking Garage (between Monroe and Randolph)
*Enter via vehicle entrance on Michigan Ave.
- **GRANT PARK SOUTH**
325 S. Michigan Avenue
Chicago, IL 60604
Underground Parking Garage (between Jackson and Van Buren)
*Enter via vehicle entrance on Michigan Ave.
- **MILLENIUM LAKESIDE**
5 S. Columbus Drive
Chicago, IL 60603
Underground Parking Garage (Columbus between Monroe and Randolph)
*Enter via vehicle entrance on Michigan

Q: If the park has to be evacuated, is the festival cancelled?

A: Not necessarily! In case of evacuation, check back on this page for updates, follow us on [Facebook](#), [Twitter](#), and [Instagram](#) at @Lollapalooza, and be sure you have opted-in for push notifications from the **Lolla Mobile App**. We will send push notifications to keep you updated on the status of the festival, including any adjusted set times.

Q: When an evacuation ends and fans are allowed to re-enter the site, how do I find out if any set times have been adjusted?

A: Updated set times will be available in the **Lolla Mobile App**, on the [Schedule page](#) of the website, and will be sent out on **social media**. Once you're back in Grant Park you can also check out the video info tower near Buckingham Fountain for an updated schedule.



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