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Coronavirus Update - 4/14/2020

Express routes 101X-110X have temporarily reduced service to one trip in the morning and one trip in the evening. Please check the NEW TEMPORARY schedule for your Express route at https://suntran.com/routes_transition_express.php

Sun Tran and Sun Van are currently operating normal bus schedules.

Sun Link has reduced hours to the summer schedule – view streetcar schedule at sunlinkstreetcar.com

FARES

As of April 17, 2020, all transit fares will be waived until further notice.

SOCIAL DISTANCING



For the safety of our drivers, with the exception of persons using mobility devices, riders will enter and exit the bus from the rear access door. A yellow line and rope have been placed behind the driver to help promote social distancing.

On the vehicles, Sun Tran and Sun Link passengers are asked to observe safe social distancing of at least six feet away from each other when possible.

CLOSED OFFICES

Sun Tran's Special Services Office is currently closed. Sun Tran, Sun Link and Sun Van offices are currently closed to the public. To contact someone directly, call (520) 792-9222.

SUNGO CARDS

To load passes and value on SunGO Cards, go to a Ticket Vending Machine at any Transit Center, any Fry's Food Store or online at suntran.com.

To load money to a Sun Van account, call (520) 791-4100.

If you have activated a pass on a SunGO Card, you won't lose any days. Sun Tran will add the days back to your account. You don't need to contact us now; please call us once fares are scheduled to return.

If you have a pass loaded on a SunGO Card, but haven't activated it, no action is needed. The pass will remain on your SunGO Card until it is activated on a farebox.

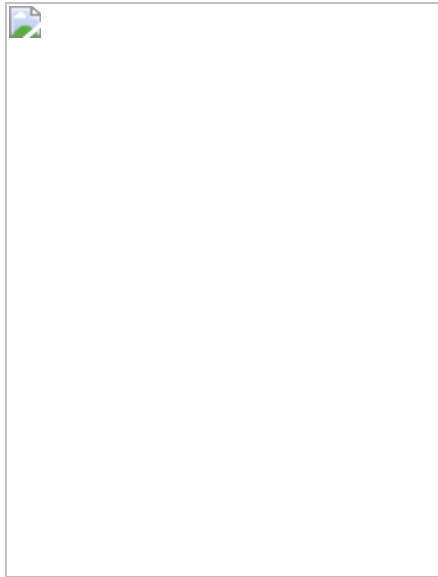
LOST & FOUND

Lost & Found will hold items for 4 days before processing.

CLEANING MEASURES

Sun Tran, Sun Van and Sun Link are taking steps to help protect our workers and riders from the spread of Coronavirus, known as COVID-19. We are currently taking the following actions to clean and disinfect vehicles and common areas:

- Using a [fogging machine](#), we are disinfecting all high-use, common areas – handrails, grab bars, poles and pull cords – with an industrial grade disinfectant every night.
- Distributing hand sanitizer and disinfecting wipes to all drivers. Drivers can use the wipes to disinfect their work areas, especially the steering wheel, as needed.
- Installing hand sanitizer dispensers at multiple locations at Sun Tran, Sun Link and Sun Van and at the transit centers.



PREVENT THE SPREAD OF COVID-19

All staff members and passengers are also encouraged to take the same steps recommended by the Center for Disease Control (CDC) to protect themselves and others from harmful germs, including

- Washing your hands often with soap and water for at least 20 seconds
- Covering your cough or sneeze with your elbow or a tissue, then throwing the tissue in the trash
- Avoiding touching your eyes, nose and mouth
- Staying home if you are sick

For the most up-to-date information on [COVID-19 in Pima County](#).

More resources:

- [CDC.gov](#)

- AZDHS.gov

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