

RTD public transit, as critical infrastructure, continues to operate for essential travel. Fare collection is suspended until July 1, 2020. Capacity is limited to approximately 15 passengers per bus, 20 on larger buses, and 30 riders per rail car. If you are unable to maintain social distancing, do not board. Instead, wait for the next vehicle.

COVID-19 Updates (<https://web.archive.org/web/20200629134925/https://www.rtd-denver.com/coronavirus>)



TOOLS



MENU

BREADCRUMB
(<https://web.archive.org/web/20200629134925/https://www.rtd-denver.com/>)

[Home](#) (<https://web.archive.org/web/20200629134925/https://www.rtd-denver.com/>) >

[News Stop](#) (<https://web.archive.org/web/20200629134925/https://www.rtd-denver.com/news-stop>) >

[Stories](#) (<https://web.archive.org/web/20200629134925/https://www.rtd-denver.com/news-stop/news>) >

For everyone's safety, RTD asks all riders to wear a face covering: Agency requires all bus, rail operators to do the same

FOR EVERYONE'S SAFETY, RTD ASKS ALL RIDERS TO WEAR A FACE COVERING: AGENCY REQUIRES ALL BUS, RAIL OPERATORS TO DO THE SAME

POSTED ON 04.24.2020



In accordance with Gov. Jared Polis's recent order that everyone wear a mask or face covering when out in public, the Regional Transportation District ([/web/20200629134925/https://www.rtd-denver.com/](https://www.rtd-denver.com/))(RTD) is calling on its riders to take responsibility for the safety of themselves and others by wearing a mask or face covering. All of the agency's bus and rail operators are now required to do the same, under a new RTD policy that takes effect today.

"Personal safety is everyone's responsibility," said Mike Meader, RTD's chief safety and security officer. "To slow the spread of the coronavirus, all of us must do our part. With this new policy, our agency is demonstrating a continued commitment to the health and safety of our employees and our patrons. We take these measures seriously. We will continue to weather this pandemic together."

RTD's policy directs employees to wear face coverings at all times when in hallways, walkways and common areas at RTD facilities, and anytime a distance of 6 feet from other people cannot be maintained. Employees are being asked to continue to limit close social interaction with others. The agency has several variations of face coverings available for employees and is now in a position to offer cloth face coverings to employees who need one. Employees may continue to wear their own homemade or purchased face covering should they choose to do so.

RTD is asking the public to be its partner in safety in several ways, in addition to wearing a mask while riding transit. People should take only essential trips, practice good hygiene and respect social distancing by keeping at least 6 feet away from others. If a vehicle appears to be full, they

should not board and either go to the next train car or wait for the next bus. On routes that are serving more riders, another bus isn't far behind.

To ensure the safety of employees and passengers, RTD continues to follow the provisions of the Guidelines for Public Transportation Providers issued by the Colorado Department of Public Health and Environment (CDPHE). The agency has taken several steps to encourage social distancing to keep employees and passengers safe, including:

- Implementing rear-door boarding and exiting, and suspending fare collection, to create another layer of social distance between operators and riders and eliminate the need for contact with the farebox.
- Roping off the area behind the operators and wheelchair securement area, to ensure social distancing and protect our operators and customers from crowding.
- Limiting vehicle capacity to approximately 15 passengers per bus, 20 on larger buses and 30 on train cars. Bus operators seeing larger crowds forming along their route have been asked to call bus dispatch, to deploy additional buses as they are available.
- The recent service reduction, which provides flexibility of the staff and fleet to respond to more utilized routes.

For the latest updates about how RTD is addressing the pandemic, visit <https://www.rtd-denver.com/coronavirus> (<https://web.archive.org/web/20200629134925/https://www.rtd-denver.com/coronavirus>).

Email

Share

Tweet

Share

Regional Transportation District

1660 Blake Street
Denver, CO 80202

SOCIAL



Accessibility ([/web/20200629134925/https://www.rtd-denver.com/services/accessibility](https://web/20200629134925/https://www.rtd-denver.com/services/accessibility))

Translate this Page

FOOTER SITE LINKS

[Site Map \(/web/20200629134925/https://www.rtd-denver.com/sitemap\)](https://www.rtd-denver.com/sitemap)

[Privacy \(/web/20200629134925/https://www.rtd-denver.com/reports-and-policies/privacy-policy\)](https://www.rtd-denver.com/reports-and-policies/privacy-policy)

[Terms of use \(/web/20200629134925/https://www.rtd-denver.com/terms-of-use\)](https://www.rtd-denver.com/terms-of-use)

© 1997 - 2020 Regional Transportation District