

Update on CPL Response to Coronavirus (COVID-19)

🕒 April 24, 2020

Pursuant to Governor Pritzker's order for the State of Illinois to shelter in place, Chicago Public Library is closed from noon March 21 through May 30. See the [Chicago Stay at Home Order Frequently Asked Questions](#) for more information about sheltering in place.

Book drops will be locked at all CPL locations. CPL ended use of overdue fines in 2019; effective today, library cardholders with suspensions on their accounts because of over \$30 in fees from items marked as "lost" will be able to check out online materials. During this time, physical materials will automatically renew, and accounts will not be blocked.

CPL will continue to get guidance from Chicago Department of Public Health officials. CDPH continues to work closely with the U.S. Centers for Disease Control and Prevention and other federal, state and local partners to monitor and respond to the Coronavirus Disease 2019 (COVID-19) outbreak.

You can find local, up-to-date information about COVID-19 on the CDPH website, www.chicago.gov/coronavirus. Additional questions can be directed to coronavirus@chicago.gov or (312) 746-4835. Get national updates on the virus at www.cdc.gov/coronavirus.

Using the Library Remotely

CPL cardholders can access library resources and information, including eBooks, audiobooks, music, video and [online resources](#), 24/7 on our website.

eCards

Don't have a library card yet? Apply for an [eCard](#) to access eBooks, audiobooks and online resources.

Mobile Apps

Patrons with smartphones can access CPL on-the-go with our [mobile app](#) on iOS and Android. Other applications accessible with a CPL card include:

- [Brainfuse](#): Live homework help from 11 a.m. to 11 p.m. in English and Spanish
- [Hoopla](#): Streaming and downloadable audiobooks, music, video and eBooks
- [Flipster](#): Read current and back issues of over 25 of our most popular magazines, including *The Atlantic*, *Better Homes & Gardens*, *Bloomberg Businessweek*, *Ebony*, *Entertainment Weekly*, *Parents*, *Real Simple*, *Scientific American*, *Shape*, *Sports Illustrated* and *Time*.
- [Mango Languages](#): Lessons in 70+ languages, including English
- [Overdrive](#): Downloadable eBooks, audiobooks
- [RBdigital Magazines](#): Latest issues of more than a hundred popular magazines.

COVID-19 Closure FAQs

➤ **What is The Reading Set?**

➤ **Where can I find information about CPL events?**

➤ **Who can make a digital pass reservation?**

➤ **Can I get computer help?**

➤ **What happens in YOUmedia?**

➤ **How many holds can I place?**

➤ **How can I get notified about items I have checked out or on hold?**

➤ **Does CPL offer self-checkout of library materials?**

➤ **How do I return materials to the library?**

➤ **Are there computers at CPL locations that I can use?**

➤ **Who can check out Flipster magazines?**

➤ **How do I book a study room at the Harold Washington Library Center?**

➤ **What is Internet to Go WiFi lending?**

➤ **What eBook services does CPL offer?**

➤ **How do I renew my materials?**

➤ **Who can use hoopla for audiobooks, music, video and eBooks?**

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