



News

TOOLS 

Have a media request? Contact the Metro Communications Department at 314-982-1440 from 8 a.m. to 5 p.m., and after hours at 314-486-5553.
[Fares & Passes](#)

[Trip Planner](#)[System Maps](#)[MetroBus Schedule](#)[MetroLink Schedule](#)[Holiday Schedules](#)[Rider Alerts](#)[Upcoming Schedule Changes](#)

May 5, 2020

COVID-19 Update: Face Coverings Required for Metro Transit Riders Starting on May 11

To help protect transit riders and Metro Transit employees from the spread of coronavirus, Metro is taking the important step of **requiring all customers to wear face masks**. Beginning **Monday, May 11**, face coverings are mandatory for all Metro Transit customers and employees when riding MetroBus, MetroLink or Metro Call-A-Ride services.

Face coverings need to fit over both the nose and mouth, and non-medical masks, scarves, handkerchiefs, bandanas and other types of cloth coverings are permitted. Transit riders must wear their face coverings during their entire trip on a Metro Transit vehicle. This policy does not apply to children ages 2 and under, and customers who have trouble breathing, are incapacitated or are unable to remove the cover without assistance.

Transit users who are not wearing a face covering will not be permitted to board MetroBus, MetroLink or Metro Call-A-Ride vehicles. The requirement to wear face coverings on public transit follows recommendations from the Centers for Disease Control and a requirement issued by the State of Illinois asking people to wear a face covering over their noses and mouths when in a public environment where social distancing is not always possible.

MetroBus Fare Collection Resumes Monday, June 1

Metro Transit will **resume front-door boarding and fare collection** on MetroBus vehicles beginning on **Monday, June 1**. To reduce the person-to-person contact between bus operators and passengers, Metro has been waiving the collection of cash fares on MetroBus since March 21, and riders have been boarding buses via the rear doors.

Metro has also made other adjustments to transit operations and services to better protect operators and passengers, and to minimize potential exposure to the coronavirus. This includes providing all transit operators with masks, gloves and other personal protective equipment, limiting passenger loads on buses, installing polycarbonate shields around the operator cabs on all buses, and changes to MetroBus service that better meet ridership demands and support social distancing. With these measures now in place, Metro

[Fares & Passes](#)[Reduced Fare Programs](#)[Mobile Fares](#)[Student](#)[Commuter Advantage](#)

Archives

[2020](#)[2019](#)[2018](#)[2017](#)[2016](#)[2015](#)[2014](#)[2013](#)[2012](#)[2011](#)[2010](#)[2009](#)[Transit Toolbox](#)[How to Ride](#)[Accessibility](#)[Safety & Security](#)[Rider Info](#)[Customer Care](#)

anticipates being able to resume fare collection, while continuing to address the health and safety of operators and passengers.

Metro Transit will continue to closely monitor operations, and will make any necessary adjustments to support the health and safety of transit operators and riders during the COVID-19 crisis. Transit riders who have questions or require assistance are encouraged to call Metro Transit Information at 314-231-2345 or to text 314-207-9786, Monday through Friday from 7 a.m. to 6 p.m.

About Metro Transit

Metro Transit operates the St. Louis region's public transportation system which includes 400 clean-burning diesel buses that serve 77 MetroBus routes in eastern Missouri and southwestern Illinois. Metro also operates MetroLink light rail vehicles on 46 miles of track serving 38 stations in the two-state area, and operates Metro Call-A-Ride, a paratransit fleet of 122 vans. Metro Transit is a Bi-State Development enterprise.

Share this page

[< Previous Story](#)

[Next Story >](#)

About Us

News
History
Leadership
System Profile
Web Accessibility
Civil Rights (ADA, EEO, Title VI)
Careers

Connect With Us

NextStop Blog
Twitter
Facebook
Instagram
Email Updates

Community

Adopt-A-Stop
Arts in Transit
Moving Transit Forward
Public Safety

Business Resources

Advertising on Metro
Business Opportunities
Commuter Advantage
Developer Resources
Photography & Video
Contractor Resources



One Metropolitan Square
211 N. Broadway, Ste 700
St. Louis, MO 63102



[Privacy Policy](#)

©2020 Metro | A Bi-State Development Enterprise