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Metro News

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Metro To Return To Full Service June 28

JUNE 9, 2020

Transit system to continue COVID-19 preventative measures for customer and operator safety.
CINCINNATI – Metro will resume full-service effective Sunday, June 28 to better meet customers’ travel needs as the city begins to reopen.

Metro moved to a modified Saturday schedule on March 29 following the State issued “stay-at-home” order and subsequent ridership decline.

Customers may view schedules and plan their trips [here](#). Use [Transit app](#) with EZFARE to plan, pay, and track your bus in real-time on your smartphone.

Keeping customers and employees safe during COVID-19

Metro is committed to ensuring the safety of customers and employees during the coronavirus epidemic and have implemented a number of measures including:

- Conducting rigorous daily cleaning of all buses.
- Applying a chlorinated, sanitizing disinfectant that kills the coronavirus to all buses and surfaces inside buses and facilities, including poles, stanchions, and seats and facilities, including Government Square.
- Using an electrostatic sprayer which promotes surface adhesion of the disinfectant.
- Installed plexi-glass barriers on-board all buses as an added layer of protection between customers and operators at the farebox.

For the health and safety of all, we ask riders to observe the following:

- Pay fare using Transit App with EZFare for contactless payment.
- Wear a mask, scarf, or other facial covering if possible while riding.
- Stand behind the plexiglass barrier at the farebox.
- Spread out as much as possible onboard.
- Observe CDC safety guidelines including using hand sanitizer, washing hands regularly, and covering coughs and sneezes with a tissue.

Metro is a non-profit, tax-funded public service of the Southwest Ohio Regional Transit Authority, providing about 13.5 million rides per year.

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