



Travel Advisory

March 19, 2020

PA Turnpike to Reopen All 17 Service Plazas Starting Friday Morning

Restrooms and limited food items will be available inside each facility.

The Pennsylvania Turnpike Commission will reopen all 17 of its service plazas Friday, March 20. Starting tomorrow at 7 a.m., restrooms inside all service plazas will be open 24 hours. The outdoor portable toilets will remain in place at the service plazas for approximately one week.

Limited food options will be available at all service plazas starting tomorrow at 8 a.m. until 6 p.m. for take-out only. (Thereafter, and until further notice, food will be served from 7 a.m. until 6 p.m. except at North Midway and Valley Forge locations which will offer food 24/7.) All service plazas will have limited staffing for the safety of the employees of HMS Host and 7-Eleven, which operate the PA Turnpike service plazas. Fuel and all convenience stores inside the service plazas will continue to remain open 24 hours a day. For more information on service plazas, visit

https://www.paturnpike.com/pdfs/travel/PTC_Service_Plaza_Guide.pdf.

REMINDERS:

The PA Turnpike is not accepting cash or credit cards at its “ticket system” interchanges. This is a temporary safety measure to keep travelers moving with no need to stop at tollbooths or interact with tolling personnel during the COVID-19 pandemic. All tolls will be assessed electronically via E-ZPass or the PA Turnpike’s TOLL BY PLATE program as vehicles travel at posted speed limits through tolling points. Cash tolls will still be in place on the Mon-Fayette Expressway (PA Turnpike 43) via the current Automated Payment Machines.

All those with special hauling permits for overweight/over-dimensional vehicles (Class 9) will still be able to travel the PA Turnpike. However, they must follow modified procedures during the temporary all-electronic tolling period. All customers in this category must print and carry a hard copy of the approved permit. Tolling personnel at designated interchanges

will be available to assist with the appropriate lane assignments. All haulers must apply for a permit within two weeks of the anticipated travel day.

All scheduled construction projects have been halted at this time to keep customers moving, as well as, to limit worker interaction.

Prior to traveling on the PA Turnpike, customers should visit PATurnpike.com for updated information on any operational changes due to COVID-19.

To report an accident or other emergency on the PA Turnpike, **dial *11** via mobile phone. To learn more about PA Turnpike conditions or to contact us, use one of these resources:

ON THE PA TURNPIKE

- **Variable & Digital Message Signs** — nearly 100 signs along the Turnpike
- **Highway Advisory Radio** — 1640 AM (tune-in near interchanges)

BY PHONE

- **Turnpike Roadway Information Program** (toll-free) — [866-976-TRIP](tel:866-976-TRIP) (8747)
- **Customer Assistance Center** (toll-free) — [800-331-3414](tel:800-331-3414) (weekdays, [8:30 a.m. - 4:30 p.m.](#))

ON THE WEB

- Check the PA Turnpike and all PA roadways at: www.511PA.com
- **Travel Conditions Map** — live, interactive conditions map; view at <https://www.paturnpike.com/webmap>
- **Waze** — a crowd-sourced navigation app that provides real-time traffic conditions with input from other drivers; download at <https://www.waze.com>

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