

Coronavirus

Updated 10:00 a.m. March 30, 2020

In response to COVID-19, PennDOT has implemented a variety of operational changes. Details about those changes can be found below, along with frequently asked questions on each change.

[Download a summary of PennDOT's COVID-19 response](#)

([/web/20200402001736/https://www.penndot.gov/Documents/PennDOT-COVID-Response.pdf](#))

(PDF).

For full information on Pennsylvania's response to COVID-19, visit the

[Department of Health's coronavirus resource page](#)

([https://web.archive.org/web/20200402001736/https://www.health.pa.gov/topics/disease/Pages/Coronavirus.aspx](#))

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All Driver License Centers and Photo License Centers are closed.

[All Driver License Centers and Photo License Centers in Pennsylvania are closed](#)

([https://web.archive.org/web/20200402001736/https://www.penndot.gov/pages/all-news-details.aspx?newsid=716](#))

until further notice effective close of business on Monday, March 16.

Customers may complete various transactions and access multiple resources via our website:

([https://web.archive.org/web/20200402001736/https://www.dmv.pa.gov](#))
[www.dmv.pa.gov](#)

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Driver and vehicle online services are available 24 hours a day, seven days a week and include driver's license, photo ID and vehicle registration renewals; driver-history services; changes of address; driver license and vehicle registration restoration letters; ability to pay driver license or vehicle insurance restoration fee; driver license and photo ID duplicates; and driver exam scheduling. There are no additional fees for using online services.

What if my driver license, photo ID card, or learner's permits is scheduled to expire?

Driver licenses, photo ID cards and learner's permits scheduled to expire from March 16, 2020 through April 30, 2020, the expiration date is now extended until May 31, 2020.

[Driver licenses and photo ID cards may also be renewed online at any time.](https://web.archive.org/web/20200402001736/http://www.dmv.penndot.gov/driver_services/dllogin.jsp?navigation=true)

Does the license extension apply to CDL holders?

Yes, for CDLs scheduled to expire from March 16, 2020, through April 30, 2020, the expiration date is now extended until May 31, 2020.

My Medical Examiner's Certificate (MEC) is expiring for my CDL. What do I do?

The Federal Motor Carrier Safety Administration (FMCSA) has issued multiple waivers and guidance relating to MECs until June 30, 2020:

- FMCSA waives the requirement under 49 CFR 391.45 that CDL holders, CLP holders, and non-CDL drivers have a medical examination and certification, provided that they have proof of a valid medical certification that was issued for a period of 90 days or longer and that expired on or after March 1, 2020.

FMCSA waives the requirement under 49 CFR 383.71(h)(3) that, in order to maintain the medical certification status of "certified," CDL or CLP holders provide the State Driver Licensing Agency with an original or copy of a subsequently issued medical examiner's certificate, provided that they have proof of a valid medical certification that expired on or after March 1, 2020.

- Drivers claiming relief under this waiver from the requirement for a valid medical certificate must have proof of a valid medical certificate that expired on or after March 1, 2020, and carry a paper copy of their expired medical certificates.
- Drivers who cannot produce evidence of a prior medical certification that expired on or after March 1, 2020, are not covered under this waiver, including new drivers who have never obtained a medical certification.

In addition, PennDOT has temporarily stopped processes to downgrade CDL drivers who are unable to provide their updated MECs as indicated in the FMCSA waiver and guidance; however, If drivers do obtain an updated, valid MEC, the Bureau of Driver Licensing is still able to process the MEC and add the information to the driver record. To ensure timely processing, MECs can be submitted by email at

(<https://web.archive.org/web/20200402001736/mailto:CDLmedscert@pa.gov>)
CDLmedscert@pa.gov

or by fax at 717-783-5429. If a CDL holder has recently submitted a MEC using the mail, it is highly recommended that the MEC be resubmitted using the email or fax telephone number above. This will help ensure the MEC is processed timely for the Commercial Driver License holders who have already submitted their Medical Examiner's Certificate by mail.

Has FMCSA issued any waivers in reference to CDL drivers during this COVID-19 emergency for things like drug testing, hours of service, etc?

There are federal requirements regarding CDL for which PennDOT Driver and Vehicle Services does not have oversight; however, FMCSA has granted additional waivers and has provided additional guidance during this emergency period.

[This information may be accessed through FMCSA's website.](https://web.archive.org/web/20200402001736/https://www.fmcsa.dot.gov/emergency/expanded-emergency-declaration-under-49-cfr-ss-39023-no-2020-002-relating-covid-19)

(<https://web.archive.org/web/20200402001736/https://www.fmcsa.dot.gov/emergency/expanded-emergency-declaration-under-49-cfr-ss-39023-no-2020-002-relating-covid-19>)

Any questions related to these items should be directed to FMCSA.

For drivers who've been reported for medical review.

Until further notice, PennDOT is modifying its medical review operations for drivers that have been reported to the Medical Unit. Specifically, drivers will be provided up to 60 days from the date on their letter to provide any requested forms or information, even if the correspondence indicates 30 days.

Customers who need a driver's test will be provided an additional 30 days from when our Driver License Centers open to successfully complete that testing. Medical recall dates will not be extended due to highway safety concerns. Any completed forms or questions can be directed to the Medical Unit at

ra-pdmedicalunithelp@pa.gov

(<https://web.archive.org/web/20200402001736/mailto:ra-pdmedicalunithelp@pa.gov>)

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What if my vehicle registration, safety inspection, or emissions inspection is scheduled to expire?

Vehicle registrations, safety inspections and emissions inspections scheduled to expire from March 16 through April 30, 2020, the expiration date is now extended until May 31, 2020.

[Vehicle registrations may also be renewed online at any time.](https://web.archive.org/web/20200402001736/http://www.dmv.penndot.gov/vehicle_services/vrlogin.jsp?navigation=true)

(https://web.archive.org/web/20200402001736/http://www.dmv.penndot.gov/vehicle_services/vrlogin.jsp?navigation=true)

What if I had a scheduled driver license exam?

All driver license exams scheduled at PennDOT Driver License Centers on or before April 3, 2020, are canceled. Customers may reschedule via the website upon the reopening of our Driver Licensing Centers.

What if my persons with disabilities parking placard is scheduled to expire?

Persons with Disabilities Parking Placards scheduled to expire from March 16 through April 30, 2020, the expiration date is now extended until May 31, 2020.

What if I need to go through a TSA checkpoint and my license or ID is expired?

The Transportation Security Administration has provided a written commitment to accept post-March 1 expired driver licenses and ID cards that may be presented at the airport security check point. Details available at

(<https://web.archive.org/web/20200402001736/https://www.tsa.gov/coronavirus> www.tsa.gov/coronavirus)

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Travelers with a state driver's license that expired beginning on March 1, 2020, and who are not able to renew at their state driver's license agency may still use it as acceptable identification at the checkpoint. TSA will accept expired driver's licenses a year after the expiration date, plus 60 days after the duration of the COVID-19 national emergency.

Can I get a REAL ID?

Department of Homeland Security has postponed the enforcement date for REAL ID from October 1, 2020, to October 1, 2021, in response to COVID-19 and the national emergency declaration. PennDOT made the decision to pause REAL ID issuance in the Commonwealth out of an abundance of caution and in the interest of public health. All Driver License Centers and Photo License Centers in Pennsylvania will be closed until further notice.

If a customer was planning to get a REAL ID at one of these locations and their license is nearing expiration, they can renew their license or ID and get a standard, “NOT FOR REAL ID PURPOSES” product. When REAL IDs become available in these locations again, these customers can return to the site and upgrade to a REAL ID. Because renewal is also built into the REAL ID process, the customer will pay a one-time fee of \$30, plus a renewal fee (current renewal fee is \$30.50 for a four-year non-commercial driver's license or a photo ID). The expiration date of the initial REAL ID product will include any time remaining on the current license or ID card, plus an additional four years, unless you are over 65 and have a two-year license. Customers won't “lose” time that they've already paid for. After the initial REAL ID product expires, the customer will pay no additional fee, beyond regular renewal fees, to renew a REAL ID product.

Also, a reminder that if a customer received their FIRST Pennsylvania driver's license, learner's permit or photo ID card AFTER September 2003, we may already have your required REAL ID documentation on file. If a customer falls into this category and would like PennDOT to verify that your required REAL ID documentation is on file, they can visit our website and [apply for REAL ID pre-verification](https://web.archive.org/web/20200402001736/http://www.dmv.state.pa.us/realid/ridlogin.jsp?navigation=true)

(<https://web.archive.org/web/20200402001736/http://www.dmv.state.pa.us/realid/ridlogin.jsp?navigation=true>)

. If the documents are on file, these customers may obtain their REAL ID online and do not need to visit a driver license center at all.

We truly apologize for any inconvenience.

How long will it take to get documents via mail?

Due to our operational changes, most mailed products will be delayed until normal operations resume.

All PennDOT District and County maintenance offices are closed.

Due to

Governor Wolf's statewide COVID-19 mitigation efforts

(<https://web.archive.org/web/20200402001736/https://www.governor.pa.gov/newsroom/gov-wolf-puts-statewide-covid-19-mitigation-efforts-in-effect-stresses-need-for-every-pennsylvanian-to-take-action-to-stop-the-spread/>)

, all PennDOT district and county maintenance offices are closed for two weeks. Additionally, construction projects have been suspended in all counties until further notice.

What if there is an emergency road repair situation?

PennDOT crews are available to perform critical functions and emergency maintenance as needed. Please report any roadway concerns via our

online Customer Care Center

(<https://web.archive.org/web/20200402001736/https://www.customercare.penndot.gov/>)

or

by contacting your county maintenance office

([/web/20200402001736/https://www.penndot.gov/RegionalOffices/Pages/default.aspx](https://web/20200402001736/https://www.penndot.gov/RegionalOffices/Pages/default.aspx))

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Some PennDOT rest areas and welcome centers are closed.

Some PennDOT rest areas and welcome centers statewide will be closed to the public effective 12:01 AM Tuesday, March 17, 2020. See below for a list of open locations. All reopened rest areas will return to normal service with additional cleaning and maintenance.

These are the locations:

- Interstate 79 northbound in Allegheny County, 8 miles north of Exit 45;
- Interstate 79 northbound in Crawford County, 8 miles north of Exit 154;
- Interstate 79 southbound in Crawford County, 3 miles south of Exit 166;
- Interstate 79 northbound in Lawrence County, 3.5 miles north of Exit 105;
- Interstate 79 southbound in Lawrence County, 3.5 miles south of Exit 113
- Interstate 79 northbound in Mercer County, 5 miles south of Exit 141;
- Interstate 79 southbound in Mercer County, 6 miles north of Exit 130;
- Interstate 80 eastbound in Centre County, 13 miles east of Exit 133;
- Interstate 80 westbound in Centre County, .5 miles west of Exit 147;
- Interstate 80 eastbound in Jefferson County, 1 mile east of Exit 86;
- Interstate 80 westbound in Jefferson County, 10 miles west of Exit 97;
- Interstate 80 eastbound in Montour County, 4.5 miles east of Exit 215;
- Interstate 80 westbound in Montour County, 4.5 miles west of Exit 224;

- Interstate 80 eastbound in Venango County, .5 miles east of Exit 29;
- Interstate 80 westbound in Venango County, 4 miles west of Exit 35;
- Interstate 81 northbound in Cumberland County, .5 miles north of Exit 37;
- Interstate 81 southbound in Cumberland County, 5.5 miles south of Exit 44;
- Interstate 81 northbound in Lackawanna County, .5 miles north of Exit 202;
- Interstate 81 northbound in Luzerne County, 1.5 miles north of Exit 155;
- Interstate 81 southbound in Luzerne County, 1.5 miles south of Exit 159;
- Interstate 81 southbound in Susquehanna County, 4 miles south of Exit 211;
- Interstate 84 eastbound in Pike County, 6 miles east of Exit 20; and
- Interstate 84 westbound in Pike County, 1 mile west of Exit 26.

Public transportation and rail services have also been adjusted.

Please check

(<https://web.archive.org/web/20200402001736/https://www.penndot.gov/TravelInPA/PublicTransitOptions/Pages/default.aspx>)
[local transit agencies](https://web.archive.org/web/20200402001736/https://www.penndot.gov/TravelInPA/PublicTransitOptions/Pages/default.aspx)

and

(<https://web.archive.org/web/20200402001736/https://www.amtrak.com/home>)
[Amtrak's website](https://web.archive.org/web/20200402001736/https://www.amtrak.com/home)

for up-to-date information.

All motorcycle training clinics through the Pennsylvania Motorcycle Safety Program (PAMSP) have been postponed

All motorcycle training clinics through the Pennsylvania Motorcycle Safety Program (PAMSP) have been postponed until further notice in response to Governor Tom Wolf's mitigation guidance regarding COVID-19. For more information about rider safety please visit

(<https://web.archive.org/web/20200402001736/http://www.pamsp.com>)
www.pamsp.com

. If you have further questions please contact us at

(<https://web.archive.org/web/20200402001736/mailto:mssp-info@pa.gov>)
mssp-info@pa.gov

PennDOT accepting electronic transmissions for certain administrative appeals.

In response to COVID-19, Acting Secretary Yassmin Gramian has issued an order waiving certain filing restrictions for administrative appeals. The Administrative Docket will accept electronic transmission of filings, including but not limited to, a request for a hearing, subsequent correspondence, briefs, pleadings, or other documents relating to a case, during the emergency period. All administrative appeals and filings can be sent electronically to

ra-pdDOTAdminDocket@pa.gov

(<https://web.archive.org/web/20200402001736/mailto:ra-pdDOTAdminDocket@pa.gov>)
ra-pdDOTAdminDocket@pa.gov