



King County
METRO

METRO MATTERS

News that connects you



NEWS

King County Metro to discontinue fare collections, direct riders to board buses at rear doors, beginning March 21

 No fare required on Metro bus, water taxi or Access paratransit, Images of a rider paying cash, Tapping ORCA card with a symbol of a crossed out dollar sign

Date: **March 20, 2020** Author: **Jeff Switzer, King County Metro**

 **9 Comments**

(Editor's note: Sound Transit and Streetcar also are discontinuing fare collections at this time.)

To promote social distancing and support the health of transit employees and the riding public, King County Metro on March 21, 2020, will discontinue fare collections until further notice and direct riders to board and exit at the rear doors of buses only, if they are able.

Effective with the start of service Saturday, March 21, riders will not be required to pay fare when riding King County Metro services, including buses, water taxi and Access paratransit, until further notice.

Riders also will be directed to board and exit at the rear doors of buses, reserving front-door access for customers using mobility devices or who require use of the boarding ramp.

“As this crisis evolves, we are constantly reviewing all of our practices and policies to provide the best service while keeping people safe,” said King County Executive Dow Constantine. “Changing how riders board and exit our bus fleet and also suspending all fares is part of that effort. It is essential to keep this community on the move, and I thank all the operators, mechanics, support staff, and riders who are helping us get through this, together.”

These moves acknowledge the direction of public health to take steps necessary to limit the spread of COVID-19 and we continue to call on riders to do all they can by avoiding traveling when sick, covering coughs and sneezes.

Metro is relaying these planned changes to our partners at Sound Transit and the City of Seattle. [Sound Transit also announced it](#) is stopping collection of fares on all modes and directing riders to board at the back doors. Streetcar also is discontinuing the collection of fare.

Metro is communicating this upcoming change with transit operators today and working to develop and install signage directing customers to board and exit at the rear doors unless they need the boarding ramp, and that fare payment is not required starting March 21.

Share this:

- [Email](#)
- [Print](#)
- [Facebook](#)
- [Twitter](#)

- [LinkedIn](#)
- [More](#)
-

Like this:

Like Loading...

CORONAVIRUS

← PREVIOUS

Metro announces temporary service reductions
starting Monday, March 23

9 THOUGHTS ON “KING COUNTY METRO TO DISCONTINUE FARE COLLECTIONS, DIRECT RIDERS TO BOARD BUSES AT REAR DOORS, BEGINNING MARCH 21”

[Add Comment ↓](#)



Anonymous

March 21, 2020 at 5:00 pm

exactly what is the schedule for Monday. How are people supposed to plan for work. Are we just supposed to wait for a bus to show up.

Loading...

[Reply](#)



Anonymous

March 21, 2020 at 4:35 pm

I need to know what time are the buses going to start running on Monday? How late will the busses run?

Loading...

[Reply](#)



Marsha Walker

March 21, 2020 at 2:03 pm

I need to know if the bus 159 is running monday?

Loading...

[Reply](#)



Anonymous

March 21, 2020 at 11:10 am

Are you communicating this with Kitsap Transit and the Washington State Ferry system?

Loading...

[Reply](#)



Joe Busrider

March 21, 2020 at 6:01 am

If the buses are free, will they become a floating shelter for persons who just want to ride around all day?

Loading...

[Reply](#)



Anonymous

March 21, 2020 at 9:26 pm

That's exactly what I heard from a driver from #5 bus. He pointed out a guy doing exactly

Loading...

[Reply](#)



Anonymous

March 20, 2020 at 6:16 pm

Lovely. So what about folks who get monthly passes through the ORCA card program? Am I just out the remaining value on my pass for March? And what about going into April? Should i just disable the auto-pay for next month's pass?

Loading...

[Reply](#)



Matt

March 20, 2020 at 4:25 pm

What if like the 917 don't have back door to get on the bus

Loading...

[Reply](#)



Aly

March 21, 2020 at 7:34 am

"- direct riders to board and exit at the rear doors of buses only, if they are able."

This is quoted from the article above. Only if you're able do you exit and enter from the buses rear door. Hope that clarifies for you .

Loading...

[Reply](#)

LEAVE A REPLY



ARCHIVES

Select Month 

SEARCH OUR BLOG

Search

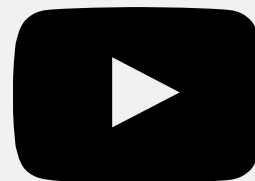
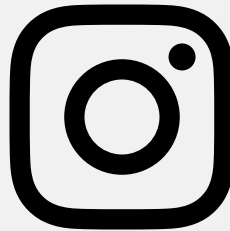


SUBSCRIBE TO OUR BLOG

Enter your email address to subscribe to this blog and receive notifications of new posts by email.

Subscribe

CONNECT WITH US



LIKE US ON FACEBOOK

Like Us on Facebook

TWITTER My Tweets

INSTAGRAM

Something is wrong.
Instagram token error.

TRANSLATE OUR BLOG

RSS FEED

 RSS Feed



© 2020 METRO MATTERS

%d bloggers like this: