

Rider Alert:

Attention riders: Effective April 20th, MARTA is reducing bus service to 41 routes to prioritize essential transit service during the COVID-19 pandemic. | [Learn More](#)

Single tracking this weekend April 18th and 19th for all lines. | [Learn More](#)

If your bus is too full to board, wait for the next bus! And call us so we can take immediate action to add another bus to the route.

Call 404-848-5000, select option 1, then option 1 again. Thank you. We're in this together!

MENU

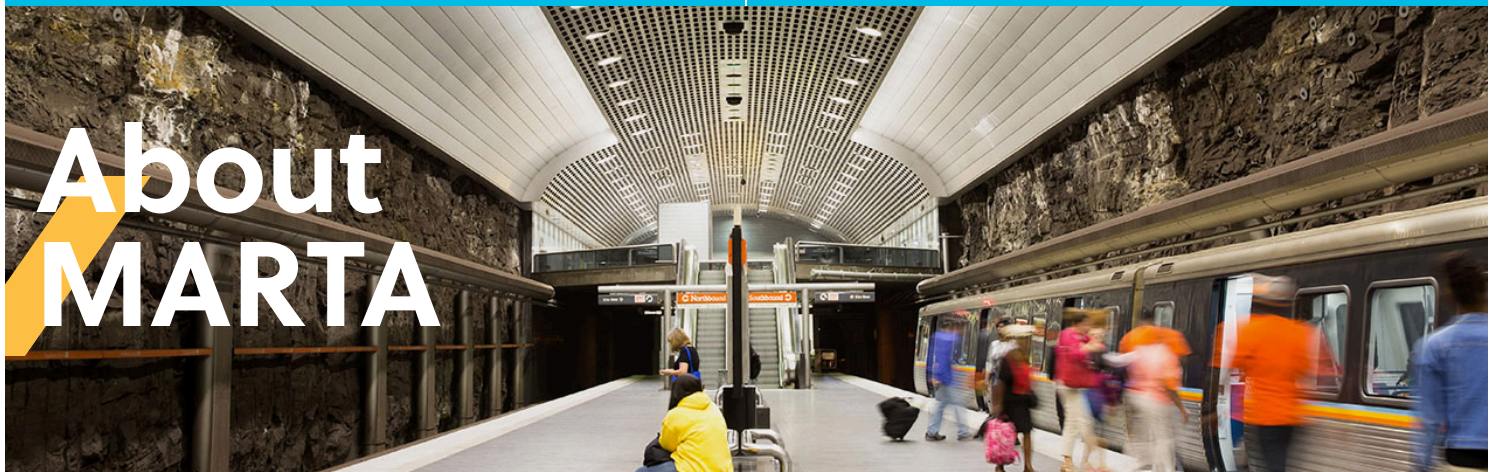


Bus Alerts

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Train Alerts



ATTENTION

A Letter From Our GM/CEO, Jeffrey A. Parker

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[Personnel & Ridership Impacts](#)

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 March 13, 2020 In these difficult times, MARTA understands the importance of maintaining public transportation for the thousands of people who rely on us every day. Our commitment is to operate a safe, efficient and clean transit system. MARTA will continue to monitor COVID 19 developments while providing bus, rail, and paratransit service at our current levels unless a roll back of service is necessary, whether directed by health, transportation, or government agencies, significantly diminished ridership, or a necessary decrease in staffing levels. MARTA is coordinating our response with the local Emergency Management Agencies and Governor Kemp's Coronavirus Task Force. MARTA supports social distancing efforts and encourages tele-working when feasible. Reducing crowding on trains and buses is an important element in "flattening the curve" and slowing the spread of the virus. Our bottom line: MARTA will continue to be there for our customers who depend on us. Bus, Rail, Station and Paratransit Van Cleaning MARTA is taking proactive measures to help customers stay healthy on our trains, buses, vans and in our stations including daily cleaning of all vehicles. MARTA will continue to thoroughly clean all buses, trains, rail stations, and facilities, with a focus on high touch areas such as handrails, elevator buttons, Breeze machines, and restrooms. We have also started mid-day end of line cleaning of buses while parked in bus bays at targeted rail stations. All MARTA employees have been instructed how to best protect themselves and others against the potential transmission of the virus. What You Can Do to Protect Yourself While Riding Transit We have communicated with passengers consistently regarding the personal hygiene measures that the Centers for Disease Control (CDC) recommends for individuals to protect themselves while in public and to prevent the spread of COVID-19. Specifically, wash your hands often, stay home when you're sick, avoid touching your eyes, nose and mouth. Additional Steps to Protect Our Employees and, by Extension, the Riding Public. Effective immediately, we are implementing the following changes for MARTA employees: • Employees and consultants who can work remotely should begin teleworking beginning Tuesday March 17 through March 31. Teleworking decisions will be made on a department by department basis. • Meetings should be conducted by conference call, chat, or other virtual means. Meetings of more than 40 people in person are not permitted. • New employees will be brought on board on Monday March 16. The Department of Human Resources will structure the NETO training to ensure no more than 40 people are in a room at any one time. • In person trainings are suspended unless classes are mission essential and smaller than 40 people. • A hiring freeze is implemented effective immediately. Exceptions to the freeze can only be authorized by the General Manager/CEO. Discussions about how COVID-19 has and may impact MARTA and our

frequent and ongoing, and any changes in service will be communicated on our website, app, and social and traditional media. Visit www.itsmarta.com for updates and links to useful information about coronavirus. Follow

@MARTASERVICE on Twitter or download MARTA's On The Go app for real-time service updates. Call our Customer Care Center at 404-848-5000 if you have any concerns.

Sincerely, Jeffrey A. Parker General Manager/CEO

Tips To Prevent the Spread of Coronavirus

MARTA will continue to thoroughly clean its facilities, rail stations, buses and trains with a focus on high touch areas such as handrails, elevator buttons, and Breeze machines. Antibacterial and disinfectant cleaners are used in the clean-up of bodily fluids.

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Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. MARTA recommends all customers and employees to adhere to the recommendations from the Centers for Disease Control (CDC) when it comes to protecting against Coronavirus.

- Avoid touching your eyes, nose or mouth
- Wash your hands frequently for at least 20 seconds
- Avoid close contact with people who are sick
- If you are sick, stay at home and limit contact with others to keep from infecting them Clean and disinfect frequently touched objects and surfaces A

We urge everyone to follow the CDC's recommended personal precautions.

For additional information please visit www.cdc.gov/COVID19



Interview with CEO/GM Jeffrey A. Parker

Jeffrey A. Parker, general manager and chief executive officer at MARTA, joins "Closer Look" by phone to discuss the steps MARTA is taking to prevent further spread of the coronavirus. Listen to the interview here: <https://www.wabe.org/episode/closer-look-the-coronavirus-pandemics-impact-on-georgias-labor-market-transit-elections/>

Letter to Congress

Letter to Congress requesting federal relief for public transportation signed by MARTA General Manager and CEO Jeffrey Parker and the heads of this country's top public transit agencies. ([View PDF](#))

COVID-19 Service Modifications

Due to impacts related to COVID-19, MARTA will be reducing service levels system-wide beginning March 30th. View more information [here](#).



Our Mission

To advocate and provide safe, multi-modal transit services that advance prosperity, connectivity and equity for a more livable region.

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Route & Schedule Info	404-848-5000
Customer Service	404-848-5000
MARTA Police	404-848-4900
(Non-Emergency)	MARTA Police (Emergency) 404-848-4911
MARTA Mobility	404-848-5826



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