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City of Scottsdale Coronavirus (COVID-19) Update

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Face covering requirements in Scottsdale

Scottsdale's emergency proclamation went into effect at 5 p.m. Friday, June 19. Face coverings are required any time one is in a public setting or will be in contact with other individuals with whom they are not closely and frequently associated (such members of the same household). Face coverings are required at places including grocery stores, pharmacies, restaurants and bars, retail stores, special events and public transit. Businesses that interact with the public must require employees to wear face coverings as well. To report violations, please call the non-emergency police line [480-312-5000](tel:480-312-5000).

[Read full proclamation](#)

[Face Covering Q & A](#)

Public Facility Information

Scottsdale's city buildings and facilities will open to the public in phases as statewide restrictions are lifted. We have modified our spaces, offerings, and policies to comply with relevant guidelines. Guests are strongly encouraged to follow all social distancing protocols when they visit.

Visit ScottsdaleAZ.gov to access city services online. The city call center is available 8 a.m. to 5 p.m. weekdays to assist residents via phone – call [480-312-3111](tel:480-312-3111).

City Offices and Services

[One Civic Center](#)

Effective June 1: Scottsdale's One Civic Center building opens 8 a.m. – 5 p.m. weekdays.

Business Services

Any licensing, utility billing, tax audit and revenue recovery issues will be handled by phone or through email. The lobby is open for appointments only. Fingerprinting for license applications is by appointment only.

- Licensing: [480-312-2400](tel:480-312-2400) or customerservice@scottsdaleaz.gov
- Revenue Recovery: [480-312-2705](tel:480-312-2705) or revenuerecovery@scottsdaleaz.gov
- Utility Billing: [480-312-2461](tel:480-312-2461) or utilitybilling@scottsdaleaz.gov
- Audit: [480-312-7788](tel:480-312-7788) or businessregulation@scottsdaleaz.gov

Planning and Development Services

All plan review, case review, and pre-application submittals need to be done online. Please take advantage of our telephone and on-line services, including general requests for information, access to our web services, and pre-application meetings with staff.

Scottsdale City Hall

Effective June 1: Scottsdale City Hall opens 9 a.m. -4 p.m. weekdays.

City Council, Boards and Commissions

City of Scottsdale Board and Commission meetings are cancelled temporarily unless the public body has a specific business or statutory need to meet.

In cases where the City Council, board or commission needs to meet, remote meeting technology may be used or the meeting may be held in the Kiva but closed to the public in accordance with county, state and national public health guidelines.

Board and commission meeting public comment can be made via the public comment form on the [individual Board and Commission pages](#).

City Council meeting public comment can be made from the link at the top of the [City Council agenda](#) document for each meeting.

Search "[boards and commissions](#)" on ScottsdaleAZ.gov for information and schedules specific to different city boards and commissions.

Check the [City Council agenda](#) page for City Council meeting information and agendas.

Council, board and commission meetings will still be broadcast on [Scottsdale Video Network](#) and [streamed live on ScottsdaleAZ.gov](#).

Scottsdale City Court

Scottsdale City Court is open. Please contact the court prior coming in-person at [480-312-2442](tel:480-312-2442) or email Court@ScottsdaleAZ.gov

All persons entering the courthouse must wear a face mask, complete a temperature check before entering and notify the court of any coronavirus (COVID-19) symptoms or suspected exposures.

Scottsdale City Court offers most court proceedings and services via video, over the phone and online. Jury trials are suspended through June 2020.

Scottsdale Passport Application Processing

U.S. Department of State significantly reduces passport operations; city passport processing affected. Although issuing passports is a state department function, the city has historically processed passport applications as a services to our residents. However, due to COVID-19, we have suspended the service in accordance with the state department's guidelines.

The state department has temporarily suspended expedited passport processing and restricted service to cases involving life-or-death emergencies. The department is resuming operations in phases. As of Thursday, June 11, 11 passport agencies and centers entered the first phase of a three-phase reopening plan. Go to the [Passport Agency and Center](#) page for more information.

Scottsdale Public Library

Effective June 8: Civic Center and Mustang library buildings open with limited service from 10 a.m. – 6 p.m. Monday through Thursday; 1 – 5 p.m. Friday through Sunday.

- No in-library programming will take place.
- Civic Center Library offers curbside pickup.
- Drive up windows at Appaloosa, Arabian and Mustang libraries are open for limited services.

Visit [ScottsdaleLibrary.org/COVID19](https://scottsdalelibrary.org/COVID19) for details.

Paiute Neighborhood Center

Effective June 8: Paiute Neighborhood Center and the Scottsdale Family Resource Center open 8 a.m. – 5 p.m. weekdays by appointment only.

Scottsdale Senior Centers

Effective July 6: Granite Reef and Via Linda senior centers open with limited service 8 a.m. – 2 p.m. Monday through Saturday.

- Meal distribution/food and social services are available by appointment only.

Scottsdale Trolley

Scottsdale trolley service on all routes is suspended beginning Wednesday, March 25. Valley Metro service remains on a regular schedule, but riders are encouraged to continue to check the [Valley Metro website](#) for updates.

Vista del Camino Community Center

Effective June 8: Open 8 a.m. – 5 p.m. weekdays

- Appointments are required for social services and career center services
- The hydration station is open
- [Vista del Camino Food Bank](#) is open by appointment to distribute food boxes and for emergency assistance – call [480-312-2323](tel:480-312-2323) to schedule.

Essential City Services

Essential city services such as solid waste collection, water, police and fire are fully operational. Staff in these areas are taking steps recommended by public health experts to keep things clean and prevent the spread of virus.

Scottsdale's Drinking Water

The [U.S. EPA recommends that Americans continue to use and drink tap water as usual](#). Scottsdale Water, like all municipal water suppliers, uses chlorine disinfection, which is extremely effective in removing and killing pathogens and viruses, including COVID-19.

An important ["Do and Don't" from Scottsdale Water during COVID-19 pandemic](#).

Scottsdale's annual Water Quality Reports, are available on our [Drinking Water web page](#).

Parks & Recreation

Adaptive Services

- Closed until further notice

Aquatics

- Cactus, Eldorado and McDowell Mountain Ranch Aquatic Centers are open for lap swim only.

- Aquatic center fitness facilities are closed until further notice.
- Effective June 22: Swim lessons and recreation swim/dive teams begin.

Community Assistance Office

Effective June 8: The Community Assistance Office opens 8 a.m. to 5 p.m. by appointment only.

Community Centers

Effective June 1: Eldorado, Horizon and Mountain View Park community centers open from 8 a.m. to 5 p.m. weekdays.

- No open gym or drop-in programming is available.

Leisure Education

- Effective June 22: Programming begins. [Registration](#) is now open.

McCormick-Stillman Railroad Park

The railroad park, snack stop caboose, train and carousel rides are open 8 a.m. to 1 p.m. weekdays; 8 a.m. to 5 p.m. weekends.

- The Scottsdale Railroad Museum and Model Railroad building remain closed to the public.

Parks & amenities

- Scottsdale playgrounds, spray pads, basketball and volleyball courts at city parks are open to the public for normal operating hours.
- Open spaces at parks, and the city's hiking and bicycling trails and other outdoor remain open to those practicing physical distancing.
- Outdoor [tennis](#) courts, [pickleball](#) courts and [skate parks](#) are open.

Tennis & Pickleball

- Neighborhood [tennis](#) and [pickleball](#) courts are available regular park hours, from sunrise until 10:30 p.m.
- The [Scottsdale Ranch](#) and [Indian School](#) Tennis Centers are available for reservations-only 6:30 to 10 a.m.; 5:30 to 9 p.m. daily. No drop-in play is permitted – a maximum of four players/coaches per court will be enforced. Showers and locker facilities are closed. [Learn more](#).
- Effective June 22: Lessons begin at Scottsdale Ranch Park

Restrooms

Public restrooms in Scottsdale are open, but users should obey posted signs regarding physical distance and other practices to limit spread of COVID-19, per guidance of the U.S. Centers for Disease Control and Arizona Department of Health Services.

Special Events

Cancelled until further notice.

Youth Summer Camps

Effective June 1: Programs begin for children in grades 1 -8. [Registration and information](#).

[Download list of facilities, hours and open amenities](#)

COVID-19 Video Updates

Video player configuration error

Error 153

[Watch video on YouTube](#)

[Learn more](#)

Error 153

Scottsdale News Updates

[Scottsdale face covering Q and A](#)

[Masks mandatory in Scottsdale beginning June 19](#)

[Scottsdale Libraries reopen June 8](#)

[Scottsdale Police Department Building Reopening](#)

[Mayor's May 15 proclamation sets city reopening plans in motion](#)

Stay Up to Date

Follow us on Twitter [@ScottsdaleAZgov](#) and Facebook [fb.me/ScottsdaleAZgov](#) for city COVID-19 updates and other city information.

Subscribe to Scottsdale Update

Get the latest Scottsdale news & events in your inbox each week -- just enter your email above.

National Resources

- [CDC - Centers for Disease Control and Prevention](#)
- [CoronaVirus.gov](#)
- [USA.gov/coronavirus](#)
- [President's Coronavirus Guidelines for America](#)

State & County Resources

- [ADHS - Arizona Department of Health Services](#)
- [Office of the Arizona Governor](#)
- [Maricopa County News & Updates](#)
- [Updated Case Count in Maricopa County](#)
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Connect with Us

- [Watch Scottsdale Video Network](#)
- [Facebook](#)
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[View all social media](#)

Need Help?

[480-312-3111](#)

General City Information/Speak to a Citizen Service Specialist

Stay Up To Date

Enter email address

Manage Newsletter Subscriptions
(Subscribe / Unsubscribe)

 [City Logo](#)

3939 N. Drinkwater Blvd.
Scottsdale, AZ 85251

- P: 480-312-3111
- F: 480-312-2888
- [Ask a question](#)

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