

- [Maryland.gov](#)
- [Phone Directory](#)
- [State Agency](#)
- [Online Services](#)
- [Translate](#)
- [Login](#)

Search

- [MTA Facebook link](#)
- [MTA Twitter link](#)
- [MTA Instagram link](#)
- [MTA YouTube link](#)
- [MTA LinkedIn link](#)



[Maryland Transit Administration](#)

Trip Planner

- [Trip Planner](#)
- [Real Time Information](#)
- [Routes & Schedules](#)
- [Service Alerts](#)

Toggle Navigation Menu

- [Login](#)
- [Getting Around](#)
 - [Schedules & Routes](#)
 - [Local Bus](#)
 - [Commuter Bus](#)
 - [MARC Train](#)
 - [Light RailLink](#)
 - [Metro SubwayLink](#)
 - [MobilityLink](#)
 - [System Information](#)
 - [BaltimoreLink Basics](#)
 - [Infrastructure Improvements](#)
 - [BaltimoreLink Document Library](#)
 - [Service Development](#)
 - [Bus Stop Design Guide](#)
 - [Bus Stop Rightsizing Initiative](#)
 - [Service Changes](#)
 - [Fares](#)
 - [Regular Fares](#)
 - [MARC Fares](#)
 - [Special Fare Programs](#)
 - [Trip Planner](#)
 - [Pass Store](#)
 - [CharmPass](#)
 - [Online Ordering](#)
 - [Transit Store](#)
 - [MARC Train and Commuter Bus Tickets](#)
 - [Walk In Vendors](#)
 - [CharmCard®](#)
 - [Transit Maps](#)
- [Business](#)
 - [Procurements](#)
 - [Bids/Solicitations](#)
 - [Procurement Resources](#)
 - [Procurement Staff Directory](#)
 - [Advertising / Sponsorships](#)
 - [Minority Disadvantaged Business Enterprise \(M/DBE\)](#)
 - [Developer Resources](#)
 - [Adopt-A-Stop](#)
- [Community](#)
 - [Public Hearings, Meetings & Updates](#)
 - [MTA Community Outreach](#)
 - [Students and Youth Programs](#)
- [Media](#)
 - [Brochures & Publications](#)
 - [Forms](#)
 - [MTA Commuter Connections](#)
 - [Metro SubwayLink, Light RailLink Supplemental Documents](#)
- [Regional Transit](#)
 - [Regional Transit Plan for Central Maryland](#)
 - [DC, Virginia, and Pennsylvania Transit Links](#)
 - [Commuter Programs](#)
 - [Locally Operated Transit Systems](#)

- [Historic Preservation](#)
- [Transit Projects & Studies](#)
- [About](#)
 - [Overview / Management Team](#)
 - [MTA Performance Improvement](#)
 - [MTA Departments](#)
 - [MTA Police](#)
 - [Lost and Found](#)
 - [Employment at MTA](#)
 - [MTA Policies](#)
 - [Contact MTA](#)
 - [Accessibility / ADA](#)

Coronavirus Updates

Last Updated: 08/28/2020 1:30 PM

*** By reducing unnecessary travel, transit becomes safer for those who depend on it, especially essential healthcare workers, and for those who operate it. MDOT MTA encourages all employers to consider telework options where possible ***

****IMPORTANT**** Effective April 18, 2020 at 7:00 a.m. to reduce the spread of COVID-19, all riders using public transit including local bus, light rail, metro subway, commuter bus, MARC Train and Mobility/paratransit service are **REQUIRED** to wear face coverings. [Click here for information on how to make a face covering](#).

This action supports Governor Hogan's Executive Order [number 20-07-29-01](#).

MDOT MTA has proactively initiated an enhanced daily wipe-down of bus, rail, and paratransit vehicles to include disinfecting areas with high passenger touchpoints.

Phase 2: Increase Service

As Maryland's needs change during recovery from COVID-19, so will our service. Here's what passengers can expect when riding MDOT MTA during Phase 2.

How Our Services Are Affected

	Local Bus: Effective July 12 • Regular summer weekday/weekend schedule for City and Local routes • Local 38 and 92 remain suspended • Express Bus service remains suspended		MARC Train: Effective July 13 • Regular weekday/weekend schedule
	Light Rail: Effective July 12 • Regular weekday/weekend schedule		Commuter Bus: • Enhanced "S" schedule begins July • Regular service begins July 27
	Metro Subway: Effective July 12 • Regular weekday/weekend schedule		Mobility: • Regular service continues
FACE COVERINGS REQUIRED FOR ALL PASSENGERS			

- ****UPDATED 8/28** Transit Store** - the Transit Store located at 6 St. Paul Street in Baltimore will re-open on Monday, August 31. Hours of operation will be from 8:30am to 3:30pm, Monday through Friday, with an hour closure between 11:30am and 12:30pm for mid-day cleaning. All customers will be required to undergo a temperature check before entry. The Transit Store capacity will be limited to seven customers at any given time. All other customers are encouraged to wait outside while adhering to six foot social distancing guidelines.
 - Fare products may still be purchased through the [CharmPass mobile fare app](#) and by purchasing CharmCard and Mobility ticket books from the [online Pass Store](#).
 - Fare products may also be purchased at ticket vending machines located at Metro SubwayLink, Light RailLink, and MARC stations.
 - CharmCard stored value and pass products may continue to be loaded via the [WMATA web portal](#).
- ****UPDATED 8/28** Reduced Fare Certification Office** - the Reduced Fare Certification Office located at 6 St. Paul Street in Baltimore will re-open on Monday, August 31. Hours of operation will be from 8:30am to 3:30pm, Monday through Thursday, with an hour closure between 11:30am and 12:30pm for mid-day cleaning. An appointment is required for entry. The Reduced Fare Certification Office capacity will be limited to ten customers at any given time. All other customers are encouraged to wait outside while adhering to six foot social distancing guidelines.
 - Senior/Disability Monthly Passes may still be purchased from the [online Pass Store](#).
 - Customers whose Reduced fare certifications that have expired during this COVID-19 are encouraged to renew as soon as possible, but will be accepted as valid until 30-days Governor Hogan's Executive Order has been lifted.
 - Valid ID's as defined on the [Senior Reduced Fare Program](#) and [Disability Reduced Fare Program](#) pages will continued to be accepted.
 - Disability Reduced Fare application forms may be downloaded on the [Forms](#) page of the website.

- **Transit Information Contact Center** - call center hours of operation will change to 6:00am to 5:00pm, Monday through Friday. Customers will be able to access the IVR and the MDOT MTA website for information.
- **Mondawmin Customer Service Kiosk** - will re-open Monday, June 15. Hours of operation will be from 5:00am to 4:00pm.
- **Lost & Found** - retrieval of lost & found items may be delayed unless they are related to safety and security, such as medical devices, cell phones, and personal identification.
- **Meal Sites** - MDOT MTA will continue to provide service to the following student meal sites

Location	Address	City	Serviced By
Alexander Hamilton Elementary School	800 Poplar Grove St.	Baltimore	LocalLinks 29 and 80
Arlington Elementary School	3705 W Rogers Ave.	Baltimore	LocalLink 30
Beechfield Elementary/Middle School	301 S Beechfield Ave.	Baltimore	CityLink Purple
The Historic Cherry Hill Elementary/Middle School	801 Bridgeview Rd.	Baltimore	LocalLink 26
Paul Laurence Dunbar High School	1400 Orleans St.	Baltimore	CityLink Lime and Pink, LocalLink 56
Sinclair Lane Elementary School	3880 Sinclair Ln.	Baltimore	CityLink Lime and Pink

COVID-19 Prevention Tips

Avoid close contact with people who are sick.



Avoid close contact with people who are sick

**Cover your cough or sneeze with a tissue,
then throw the tissue
in the trash.**



Cover your cough or sneeze with a tissue, then throw the tissue in the trash



**Wash your hands often with soap
and water for at least 20 seconds.**

Wash your hands with soap and water for at least 20 seconds

Ways To Pay Your Fare

- Front-door bus boarding resumes July 12
- Use contact-free fare payment: [CharmPass](#), CharmCard, or paper tickets
- Cash fares will be accepted

How We're Enhancing Cleaning

- MDOT MTA vehicles are disinfected daily
- Interior surfaces of Light Rail and Metro Subway vehicles receive additional midday wipe-downs
- High-touch surfaces at stations like ticket vending machines and fare gate readers are disinfected daily

What Riders Can Do

- Minimize unnecessary travel
- If you are sick, stay home, except when seeking medical care
- Be alert for fever, cough, shortness of breath, or other symptoms of COVID-19
- Wash your hands often with soap and warm water for at least 20 seconds
- Use an alcohol-based hand sanitizer with at least 60 percent alcohol if soap and water are not available
- Cover your coughs and sneezes with a tissue, your sleeve or your elbow
- Limit touching surfaces like seat backs, stanchion bars or handles
- Follow social distancing decals on Light Rail, Metro Subway and MARC Train platforms

More Ways to Protect Yourself and Others

The everyday preventive steps have proven effective at slowing the spread of respiratory illnesses like colds and flu:

- Wash your hands often with soap and warm water for at least 20 seconds
- Use an alcohol-based hand sanitizer with at least 60 percent alcohol if soap and water are not available

- Cover your coughs and sneezes with a tissue, your sleeve or your elbow
- Avoid touching your eyes, nose and mouth. Clean and disinfect frequently touched objects and surfaces using standard cleaning practices
- Avoid close contact with people who are sick
- If you are sick, stay home, except when seeking medical care

Stay informed by visiting the [Maryland Department of Health Coronavirus Information Page](#) or dialing 2-1-1

Additional information can also be found by visiting <https://www.cdc.gov/COVID19>

Click here for the [Coronavirus Fact Sheet](#)

- [Careers](#)
- [Accessibility / ADA](#)
- [Title VI](#)
- [Terms & Conditions](#)
- [Espanol](#)
- [Contact MTA](#)
- [Translate](#)

Connect with us

- [MTA Facebook link](#)
- [MTA Twitter link](#)
- [MTA Instagram link](#)
- [MTA YouTube link](#)
- [MTA LinkedIn link](#)

Transit Information Contact Center: **410.539.5000**

Toll Free: **1.866.RIDE MTA (1.866.743.3682)**

TTY: **410.539.3497**

Monday through Friday 6:00am - 7:00pm

- [MDOT MTA](#)
- [Careers](#)
- [Accessibility / ADA](#)
- [Title IV](#)
- [Maryland.gov](#)
- [Phone Directory](#)
- [State Agencies](#)
- [Online Services](#)

Connect with us

- [MTA Facebook link](#)
- [MTA Twitter link](#)
- [MTA Instagram link](#)
- [MTA YouTube link](#)
- [MTA LinkedIn link](#)
- [Contact MTA](#)
- [Terms & Conditions](#)
- [Translate](#)

Wes Moore
Governor

Aruna Miller
Lt. Governor



 [MDOT logo](#)

[Routes & Schedules](#) [Real Time Information](#) [Trip Planner](#) [Service Alerts](#)