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> [Room2Ride](#)

With Allegheny County's transition to the Green Phase on June 5, more riders are returning to work, the office and resuming everyday activities — including using public transit.

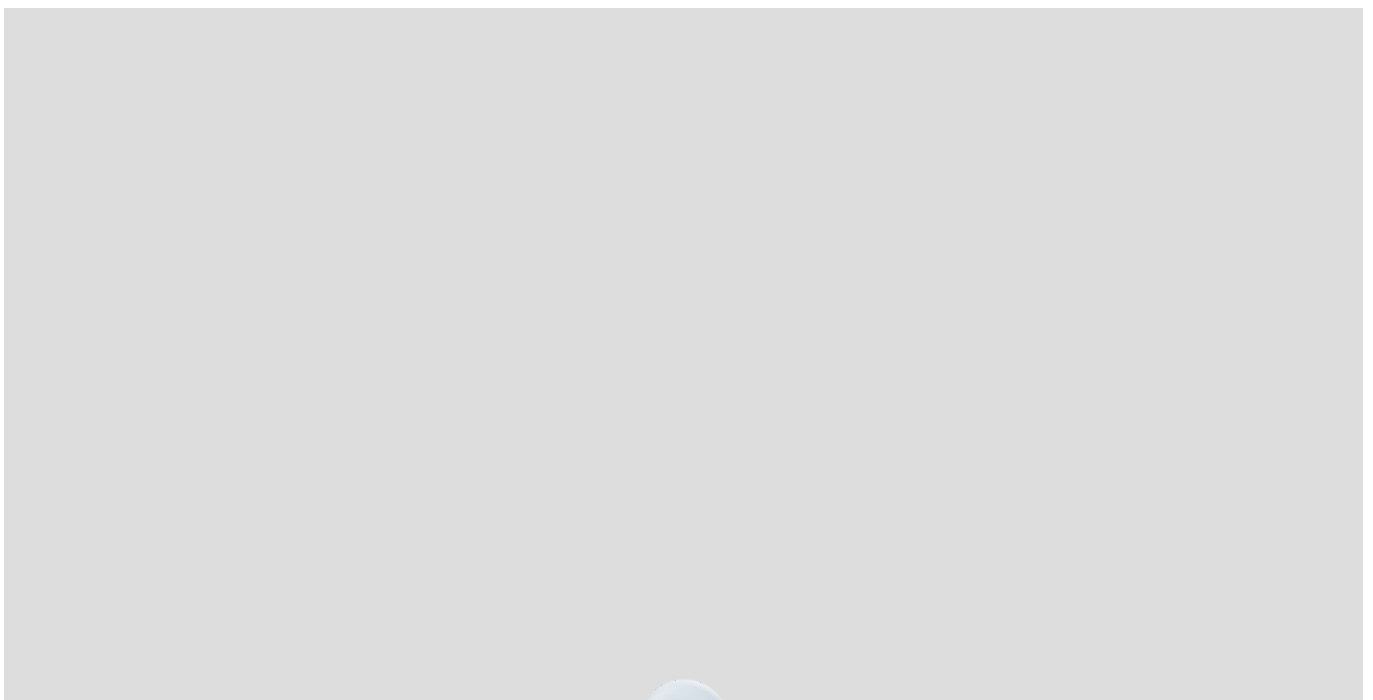
The Room2Ride tool helps to estimate how full your bus usually is at scheduled bus stop time points.

While these numbers can help to provide a good idea of what to expect, this is not realtime data. For realtime arrival and vehicle capacity information, please visit our TrueTime (<https://web.archive.org/web/20201209211118/http://truetime.portauthority.org/>) site.

As a reminder, to allow for safe social distancing vehicle capacity limits remain:

- No more than 10 riders on a 35-foot bus at one time
- No more than 15 riders on a 40-foot bus at one time
- No more than 25 riders on a 60-foot articulated bus or light rail vehicle at one time

Drivers have been instructed to pass up stops when their vehicle reaches the limit until other passengers on the vehicle disembark. We recommend allowing additional travel time.





The information within this tool is accumulated from a rolling 2 weeks worth of trips. Note that this is historical data and is not representative of future activity.

FAQ

Q: How does Port Authority use this data?

A: In addition to now making this information available to the public, Port Authority tracks passenger capacity on all of our routes to make sure we're putting enough service on the road to meet demand. This helps us make decisions for our quarterly service updates ([/web/20201209211118/https://www.portauthority.org/link/32e44deaa561479eae2ff076d850f0bd](https://www.portauthority.org/link/32e44deaa561479eae2ff076d850f0bd)). This has become even more important with capacity limits due to the coronavirus. This information allows us to know where to put extra service on the road depending on the availability of employees and vehicles.

Q: How is this data collected?

A: Our bus fleet is equipped with automatic passenger counters at each door. APCs are invisible lasers that count the number of passengers who board and exit the bus.

Q: How often is this tool updated?

A: The information in this tool is based on the previous two weeks of data collected, and is refreshed every Thursday.

Q: Why are light rail vehicles not included in this data?

A: At this time, light rail vehicles are not equipped with automatic passenger counters.

Q: Why is a blue, gray and orange color scale used instead of green, yellow and red?

A: The blue, gray and orange color scale was designed specifically with accessibility in mind for those who may have difficulty differentiating between shades of green and red.

Questions?

Contact Us ([/web/20201209211118/https://www.portauthority.org/link/ae8cf9fe5b7243aa9a414325f7dfd2e6.e](https://www.portauthority.org/link/ae8cf9fe5b7243aa9a414325f7dfd2e6.e)