



COVID-19 Updates posted Monday, Jul. 13, 2020 – 5:00 am

Only 20 passengers allowed on the bus at one time. Everyone is required to wear a face covering onboard. [Learn more >>](#)



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Mask Up Madison

Face Coverings Required to Ride

Per Public Health Madison & Dane County's Emergency Order #8, all Metro riders are required to wear a face covering while riding.

[Read Emergency Health Order PDF](#)

For your convenience, free face masks are available on buses at the door.

If you'd like to receive a free face mask by mail, call (608) 266-4466 or email mymetrobus@cityofmadison.com.



We also recommend riders use face coverings at transfer points and bus stops. All Metro and City of Madison employees are required to wear face coverings when they can't practice social distancing and stay more than 6 feet from others.

As described in the public health order, "individuals with a medical condition, mental health condition, or disability that prevents them from wearing a face covering are exempt. The Order should not be used as justification to harass or harm another person who is either wearing or not wearing a face covering. People should assume others have valid reasons for wearing or not wearing a face covering."

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Face Covering Information from Public Health

Cloth face covers help prevent transmitting the virus through talking, coughing, or sneezing. Use these along with social distancing and other preventive measures to slow the spread of COVID-19.

Wear a cloth face cover if you leave your home.

Per [Emergency Order #8 PDF](#), people five years of age and older must wear a face covering that covers their nose and mouth when in public, which includes in businesses, health care settings, waiting in line, and on public transportation. This is for essential activities that may be hard to keep the recommended 6 feet.

Some individuals may feel that using a cloth face covering in public puts them at increased risk for harm due to racial profiling. We ask our community to be aware of potential bias and work to overcome it so that everyone in our community can feel safe.

Cloth face covers protect others.

People who are not showing symptoms can spread COVID-19. Cloth face covers help prevent someone who may have the virus but doesn't know it from giving it to people around them.

Staying home is still the best protection.

Continue staying home as much as possible and practicing other everyday prevention measures like:

- Washing your hands often
- Not touching your face
- Staying at least 6 feet away from others
- Disinfecting high-touch surfaces often

Wearing one is easy. Here's how:

- Cover your nose and mouth
- Fit it snugly against the side of your face
- Secure with ties or ear loops
- Include multiple layers of fabric

- Make sure you can breathe through it
- Make sure it can be laundered and machine dried

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Customer Service

Monday – Friday: 6:15 am – 6:00 pm

Weekend & Holiday: 8:00 am – 4:30 pm

(608) 266-4466

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mymetrobus@cityofmadison.com

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Metro Transit

Justin Stuehrenberg, General Manager

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