



JOHN BEL EDWARDS
GOVERNOR

MICHAEL D. NOEL
CHAIRMAN

ORDER OF THE LOUISIANA GAMING CONTROL BOARD COVID-19 EMERGENCY ORDER NO. 19

WHEREAS, La. R.S. 27:1 et seq, grants to the Louisiana Gaming Control Board (“the Board”) all regulatory authority and control and all power incidental or necessary to such regulatory authority over all aspects of gaming activities under its jurisdiction; and

WHEREAS, on the 14th day of May 2020, the Governor of the state of Louisiana issued Proclamation Number 58 JBE 2020, authorizing the reopening of casinos and video draw poker businesses, subject to certain public safety requirements (Phase I); and

WHEREAS, thereafter, the Governor of the state of Louisiana issued Proclamation Number 74 JBE 2020, authorizing movement to Phase II of recovery on June 4, 2020; and

WHEREAS, thereafter, the Governor of the state of Louisiana issued Proclamation Number 117 JBE 2020, authorizing movement to Phase III of recovery on September 11, 2020; and

WHEREAS, on the 24th day of November 2020, the Governor of the state of Louisiana issued Proclamation Number 168 JBE 2020, returning the state to a modified version of Phase II, re-implementing prior mitigation protocols; and

WHEREAS, on the 25th day of November, 2020, the Board issued Louisiana Gaming Control Board COVID-19 Emergency Order No. 17 to return to a modified version of Phase II restrictions as required and set forth in the Governor’s Proclamation Number 168 JBE 2020; and

WHEREAS, on the 2nd day of March 2021, the Governor of the state of Louisiana issued Proclamation Number 29 JBE 2021, authorizing a return to Phase III with lessened restrictions; and

WHEREAS, the Chairman of the Board has determined that the threat of COVID-19 continues to be an extraordinary situation requiring immediate action to protect the health, safety, welfare, and interests of the state of Louisiana and its citizens,

IT IS, THEREFORE, HEREBY ORDERED that effective immediately:

1. All requirements for reopening and continued operation by state and local authorities must be met; and

2. Prior to reopening, the licensee, shall submit to the Gaming Enforcement Division of Louisiana State Police (“the Division”) for prior approval a detailed plan specifying how the licensee intends to insure compliance with the following requirements for reopening; and
3. Subsequent to reopening, the licensee, shall submit to the Gaming Enforcement Division of Louisiana State Police (“the Division”) for prior approval any proposed amendment to a previously submitted and approved plan for reopening in compliance with the following requirements for continued operation:

A. **“Patron density, capacity control and social distancing”**

- A licensee shall be permitted no more than 50% of authorized occupancy in any gaming space including employees.
- A licensee shall not permit any more than 75% of gaming positions or devices to be in service.
- The licensee shall practice and enforce CDC social distancing guidelines in all areas of each property including, as appropriate, the designated gaming area, lobbies, waiting areas, food and beverage facilities, customer queueing areas, all amenity areas and all back of house areas. Compliance shall be achieved through signage, marked areas on the floors, team interaction with customers and any other reasonable measures which assure compliance.
- In addition to other measures promoting social distancing guidelines, operators shall prohibit play at adjacent electronic gaming devices either by disabling every other device or otherwise making the device inaccessible for customer use. The installation of clear Plexiglas shields shall not be used as a substitution for disabling adjacent devices and their use is deemed insufficient for meeting social distancing guidelines. Chairs and stools at gaming tables shall be reduced as necessary to achieve social distancing goals. Gaming positions at tables where there are no chairs or stools shall be reduced in number to accomplish social distancing guidelines.

B. **“Patron Screening/protection”**

- Each gaming establishment shall have posted at gaming entry points the most currently available CDC checklist of COVID-19 symptoms and shall ask each visitor to read the list and if there is an affirmative answer to any of the questions provide additional screening and follow up appropriate to the situation.
- Gaming employees shall ask customers upon being screened to sanitize their hands prior to entering the gaming area.
- All persons seeking to enter the gaming space shall have their temperature taken by non-invasive means by a gaming employee. Licensees shall establish both an acceptable temperature for admittance and follow up procedures for managing any patron whose temperature exceeds the maximum.
- All persons seeking to enter the gaming space shall be offered a face covering and shall comply with all state and local face covering mandates, including Proclamation No. 158 JBE 2020 and other relevant proclamations of the Governor of Louisiana. The face covering, whether personal or property-provided, should sufficiently cover

the nose and mouth. Any personal face covering brought to the facility by the customer which covers more than just the nose and mouth may be subject to inspection and approval by security personnel or Division representatives.

C. **"Health, safety and sanitation"**

- All employees, to include contract employees and third party providers shall be screened before being permitted into a casino or the gaming area of a video poker truckstop. Such screening shall include a check of employee or service provider temperature.
 - All employees shall be provided increased training about COVID-19 risk factors, enhanced sanitation procedures and requirements and social distancing guidelines in accordance with guidance from the CDC.
 - All employees shall be provided with a face covering and shall be required to wear a face covering in any area open to the public and any other area as required by the licensee and mandated by state and local face covering mandates, including Proclamation No. 158 JBE 2020 and other relevant proclamations of the Governor of Louisiana.
 - Enhanced cleaning and sanitation protocols shall be developed by each property including frequent and repetitive sanitation procedures in all public spaces. In particular employees shall regularly sanitize gaming devices, cage counters, gaming tables, dining surfaces and seating areas, escalator and stair handles and any other area exposed to high volumes of patron interaction likely to offer a source of infection.
 - Specific protocols shall particularly address the increased level of sanitation required for restroom facilities.
 - Licensees shall significantly increase the deployment of personal sanitation stations or kiosks for guests and employees and customers should be encouraged to wipe down device surfaces when play has ceased.
4. Lobbies or other areas where members of the public may congregate (except for bathrooms) shall be closed to the public. Members of the public should be required to wait outside, while maintaining social distancing, or in vehicles.
 5. Service and sales of alcoholic beverages for on-premises consumption shall occur between the hours of 8 a.m. and 11 p.m.
 6. All requirements in Proclamation No. 168 JBE 2020 shall be followed as shall all continuing and future relevant proclamations of the Governor of Louisiana.

This order shall remain in effect until amended or rescinded.

THUS DONE AND SIGNED IN BATON ROUGE, LOUISIANA, THIS 5th DAY OF MARCH, 2021.



MICHAEL NOEL, CHAIRMAN
LOUISIANA GAMING CONTROL BOARD