

PSTA is monitoring the coronavirus. To follow what we are doing to protect you, please visit the coronavirus information page. [Learn more](http://web.archive.org/web/20200704031710/https://psta.net/riding-psta/psta-coronavirus-response/) (<http://web.archive.org/web/20200704031710/https://psta.net/riding-psta/psta-coronavirus-response/>)



M E N U

([/web/20200704031710/https://psta.net/](http://web.archive.org/web/20200704031710/https://psta.net/))

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SCHEDULES/MAP



TICKETS/FARES



WHERE'S MY BUS?

PSTA CORONAVIRUS RESPONSE (COVID-19)



QUICK LINKS:

- [Moving the Frontline](#)

PSTA is monitoring the coronavirus. To follow what we are

- [Temporary Service Reductions](#)
To help protect you, please visit this page for updated information.

- [What to Expect When You Ride PSTA](#)

- [How We're Slowing the Spread](#)

- [Essential Workers Program](#)

- [Find the Latest Info](#)

- [Contact Us](#)
-

TEMPORARY SERVICE REDUCTIONS

[Click Here to View Current Service](#)

[Reductions](#)

[\(/web/20200704031710/https://psta.net/riding-psta/route-changes/\)](https://psta.net/riding-psta/route-changes/)

Note: Current reduced service schedules are available at www.psta.net or by contacting PSTA InfoLine. Remember, trip-planning resources like Google Maps, Transit App, and other apps and websites won't have accurate information for all trips.

Transit ridership has dropped dramatically since COVID-19 emerged because riders have done the right thing by staying home as much as possible. In response, we've reduced service to a level that provides essential mobility for employment at essential businesses, grocery shopping, medical appointments or other critical travel, while providing enough vehicles to make sure riders can safely maintain social distance.

We're working to make sure our service reductions don't disproportionately affect those who need transit most, maintaining

service on key routes throughout the county that have the highest ridership.

These temporary reductions are keeping our system strong, resilient and ready to bounce back when the time comes.

WHAT TO EXPECT WHEN YOU RIDE

PSTA

Ride Fare-Free

- Fares are suspended on buses until further notice to limit operator interaction

Board From the Back

- Passengers should use the rear doors whenever possible. Riders with disabilities who need to use the ramp or lowering feature to board may use the front door. The front areas of buses are reserved only for riders with disabilities.

Seating for Social Distancing

- Seats near operator will remain vacant to ensure a safe distance.
- 12-person max on all PSTA buses; if buses are “full” per social distancing guidance, another bus will be dispatched to pick up remaining riders *if an operator is available*.

Protective Face Coverings

- All bus operators are required to wear face coverings.

- Riders are required to wear protective face coverings.

HOW WE'RE SLOWING THE SPREAD

PSTA is cleaning all vehicles, terminals, transit centers, and facilities daily. This includes:

- Increased use of disinfectants to wipe down handrails, doorknobs, handles and restrooms.
- Sanitizing every vehicle with a spray disinfectant, including touch-points like seats, floors, windows, ceilings, handrails, and the driver area.
- Removing vehicles from service to disinfect if a bio-hazard situation exists.
- Posting signage on-board to remind passengers of critical health guidelines.

Frequent hand-washing remains one of the best methods for safeguarding your health and slowing the spread of the virus. Wash with soap and water for at least 20 seconds and avoid touching your eyes, nose and mouth with unwashed hands. Cough or sneeze into the crook of your elbow, not your hand. And most importantly, stay home when you're sick.

If you see any unsanitary condition on a bus or at a terminal, call our InfoLine at 727-540-1900.

ESSENTIAL WORKERS PROGRAM

The Essential Workers Program is for essential employees who rely on the bus, but because of PSTA's reduced bus service, the employees are no longer able to reliably get to or from work. PSTA will work to get these employees rides to or from work **curb to curb** on either Uber, United Taxi, or Care Ride. **Click here to apply today!**

(/web/20200704031710/https://psta.net/programs/essential-workers-program/)

FIND THE LATEST INFO

- PSTA News and Updates
(<http://web.archive.org/web/20200704031710/https://psta.net/about-psta/news/>)
- Sign up for text/email Rider Alerts
at RidePSTA.net
(<http://web.archive.org/web/20200704031710/http://ridepsta.net/>)
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CONTACT US

PSTA InfoLine: 727-540-1900

Hearing Impaired TDD: 727-540-0603

All general rider inquiries can be directed to our Customer Service Department ([/web/20200704031710/https://psta.net/contact-us/customer-service-form/](https://psta.net/contact-us/customer-service-form/)).

Please contact the PSTA InfoLine ([/web/20200704031710/https://psta.net/contact-us/infoline/](https://psta.net/contact-us/infoline/)) if you have questions about PSTA's efforts to ensure the health and safety of both passengers and bus operators.

PSTA is working with essential businesses (<http://web.archive.org/web/20200704031710/http://www.psta.net/essential-businesses-20.pdf>) to provide transportation to employees whose bus service has been reduced and cannot get to work on time. If you are an essential business that would like to find out more information, please contact our Public Engagement team at Engage@psta.net ([http://web.archive.org/web/20200704031710/mailto:Enga](http://web.archive.org/web/20200704031710/mailto:Engage@psta.net)

Play Video



CONNECT WITH PSTA



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