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Coronavirus Updates

Last Updated: 09/30/2020 2:15 PM

*** By reducing unnecessary travel, transit becomes safer for those who depend on it, especially essential healthcare workers, and for those who operate it. MDOT MTA encourages all employers to consider telework options where possible ***

****IMPORTANT**** Effective April 18, 2020 at 7:00 a.m. to reduce the spread of COVID-19, all riders using public transit including local bus, light rail, metro subway, commuter bus, MARC Train and Mobility/paratransit service are **REQUIRED** to wear face coverings. [Click here for information on how to make a face covering.](#)

This action supports Governor Hogan's Executive Order [number 20-07-29-01](#).

MDOT MTA has proactively initiated an enhanced daily wipe-down of bus, rail, and paratransit vehicles to include disinfecting areas with high passenger touchpoints.

Fall 2020 Service Modifications

As MDOT MTA works to meet budgetary constraints amid the fiscal impact of COVID-19, the agency will continue to prioritize transit service for core riders, especially transit dependent households. While employers continue to support telework options and customers limit their use of transit to essential travel, the data outlines how ridership on commuter services continues to rebound slower than expected. In the fourth week of September, ridership across all MDOT MTA transit modes was down 60% overall, with MARC down 89%, Commuter Bus down 87% and Core Local Bus down 51%.

Based on these trends, and to adjust service to meet demand, MDOT MTA will implement temporary, strategic service reductions to MARC and Commuter Bus while continuing to operate core Local Bus on current schedules. The MARC and Commuter Bus temporary changes include reducing service frequency while retaining the overall span of service on each route, as is implemented on holiday and snow schedules.

Beginning Monday, November 2, MDOT MTA will resume the following service levels, which were in place earlier in the COVID-19 health emergency:

- **Local Bus** - No changes, all Express Bus routes and LocalLinks 38 and 92 remain suspended.
- **MARC** - MARC Train will return to operating on the published R schedules with limited supplemental service for the Penn and Brunswick Lines. MARC trains undergo daily disinfecting including high passenger touchpoint areas. Each train has at least one restroom with a sink and soap and water so that passengers can wash their hands.
 - **Penn Line:** in addition to the trains with an R under the train number in the timetable, the following trains will operate.
 - Train 403 (4:45am departure from Penn Station)
 - Train 502 (6:10am departure from Union Station)
 - Train 440 (5:25pm departure from Union Station)
 - Train 453 (9:35pm departure from Penn Station)
 - Train 452 (10:55pm departure from Penn Station)
 - Penn Line Weekend** - full service will remain in place.
 - **Brunswick Line:** in addition to the trains listed in the R schedule grid on the Brunswick Line timetable, the following trains will operate or extend service.
 - Train 872 (5:00am departure from Martinsburg) will add stops at Dickerson, Boyds, and Garrett Park.
 - Train 877 (4:55pm departure from Union Station).
 - Train 875 (4:25pm departure from Union Station) will make all stops between Washington and Martinsburg.
 - **Camden Line:** No additional service. Only trains with an R under the train number in the timetable will operate.

PDF Schedules with "R" train designation are available here - [Penn Line](#), [Camden Line](#), [Brunswick Line](#)

Train timetables in HTML are available here - [Penn Line](#), [Camden Line](#), [Brunswick Line](#)

- **Commuter Bus** - Commuter Bus will return to operating on the published "S" schedule for all routes, except Route 320 which will operate regular service, and Route 201 which will operate odd number trips listed below.
 - Route 201 Weekday - 1, 3, 5, 7, 9, 11, 13, 15, 17, 19, 21, 23, 25, 27, 29, 31, 33
 - Route 201 Weekend - 1, 3, 5, 7, 9, 11, 13, 15, 17, 19, 21, 23, 25, 27, 29

Commuter buses undergo regular disinfecting including high passenger touchpoint areas.

- **Transit Store** - the Transit Store located at 6 St. Paul Street in Baltimore will re-open on Monday, August 31. Hours of operation will be from 8:30am to 3:30pm, Monday through Friday, with an hour closure between 11:30am and 12:30pm for mid-day cleaning. All customers will be required to undergo a temperature check before entry. The Transit Store capacity will be limited to seven customers at any given time. All other customers are encouraged to wait outside while adhering to six foot social distancing guidelines.
 - Fare products may still be purchased through the [CharmPass mobile fare app](#) and by purchasing CharmCard and Mobility ticket books from the [online Pass Store](#).
 - Fare products may also be purchased at ticket vending machines located at Metro SubwayLink, Light RailLink, and MARC stations.
 - CharmCard stored value and pass products may continue to be loaded via the [WMATA web portal](#).
- **Reduced Fare Certification Office** - the Reduced Fare Certification Office located at 6 St. Paul Street in Baltimore will re-open on Monday, August 31. Hours of operation will be from 8:30am to 3:30pm, Monday through Thursday, with an hour closure between 11:30am and 12:30pm for mid-day cleaning. An appointment is required for entry. The Reduced Fare Certification Office capacity will be limited to ten customers at any given time. All other customers are encouraged to wait outside while adhering to six foot social distancing guidelines.
 - Senior/Disability Monthly Passes may still be purchased from the [online Pass Store](#).
 - Customers whose Reduced fare certifications that have expired during this COVID-19 are encouraged to renew as soon as possible, but will be accepted as valid until 30-days Governor Hogan's Executive Order has been lifted.
 - Valid ID's as defined on the [Senior Reduced Fare Program](#) and [Disability Reduced Fare Program](#) pages will continued to be accepted.
 - Disability Reduced Fare application forms may be downloaded on the [Forms](#) page of the website.
- **Transit Information Contact Center** - call center hours of operation will change to 6:00am to 5:00pm, Monday through Friday. Customers will be able to access the IVR and the MDOT MTA website for information.
- **Mondawmin Customer Service Kiosk** - will re-open Monday, June 15. Hours of operation will be from 5:00am to 4:00pm.
- **Lost & Found** - retrieval of lost & found items may be delayed unless they are related to safety and security, such as medical devices, cell phones, and personal identification.
- **Meal Sites** - MDOT MTA will continue to provide service to the following student meal sites

Location	Address	City	Serviced By
Alexander Hamilton Elementary School	800 Poplar Grove St.	Baltimore	LocalLinks 29 and 80
Arlington Elementary School	3705 W Rogers Ave.	Baltimore	LocalLink 30
Beechfield Elementary/Middle School	301 S Beechfield Ave.	Baltimore	CityLink Purple
The Historic Cherry Hill Elementary/Middle School	801 Bridgeview Rd.	Baltimore	LocalLink 26
Paul Laurence Dunbar High School	1400 Orleans St.	Baltimore	CityLink Lime and Pink, LocalLink 56
Sinclair Lane Elementary School	3880 Sinclair Ln.	Baltimore	CityLink Lime and Pink

COVID-19 Prevention Tips

 avoid close contact with people who are sick

Avoid close contact with people who are sick

 cover your cough or sneeze with a tissue, then throw the tissue in the trash

Cover your cough or sneeze with a tissue, then throw the tissue in the trash

 wash your hands with soap and water for at least 20 seconds

Wash your hands with soap and water for at least 20 seconds

Ways To Pay Your Fare

- Front-door bus boarding resumes July 12
- Use contact-free fare payment: [CharmPass](#), CharmCard, or paper tickets
- Cash fares will be accepted

How We're Enhancing Cleaning

- MDOT MTA vehicles are disinfected daily
- Interior surfaces of Light Rail and Metro Subway vehicles receive additional midday wipe-downs
- High-touch surfaces at stations like ticket vending machines and fare gate readers are disinfected daily

What Riders Can Do

- Minimize unnecessary travel
- If you are sick, stay home, except when seeking medical care
- Be alert for fever, cough, shortness of breath, or other symptoms of COVID-19
- Wash your hands often with soap and warm water for at least 20 seconds
- Use an alcohol-based hand sanitizer with at least 60 percent alcohol if soap and water are not available
- Cover your coughs and sneezes with a tissue, your sleeve or your elbow
- Limit touching surfaces like seat backs, stanchion bars or handles
- Follow social distancing decals on Light Rail, Metro Subway and MARC Train platforms

Stay informed by visiting the [Maryland Department of Health Coronavirus Information Page](#) or dialing 2-1-1

Additional information can also be found by visiting <https://www.cdc.gov/COVID19>

Click here for the [Coronavirus Fact Sheet](#)

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Transit Information Contact Center: **410.539.5000**
Toll Free: **1.866.RIDE MTA (1.866.743.3682)**
TTY: **410.539.3497**

Monday through Friday 6:00am - 7:00pm

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