



FACE COVERING REQUIRED

Age 2+ per Federal Law

News

Mask Requirement Still in Effect for VIA Customers

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ASK VIA AI Assistant

March 3, 2021

For the safety of our customers and employees, and in compliance with federal law, VIA continues to require all non-exempt persons on VIA vehicles or visiting VIA properties to wear a mask over their nose and mouth at all times.

This includes VIA employees as well as passengers ages 2 and older while boarding or riding a bus or van, or at VIA offices, transit centers, and bus stops.

Please visit **VIAinfo.net/saferiding** (<https://www.viainfo.net/saferiding/>) for more information about VIA's COVID-19 response, including measures in place for your continued safety.

Click here (<https://www.cdc.gov/quarantine/masks/mask-travel-guidance.html>) for details about the Centers for Disease Control and Prevention's order issued January 29.

If you are unable to wear a facial covering/mask due to a physical or mental condition or disability, please contact the VIA Accessible Services Department at (210) 362-2140 to request an accommodation.

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Featured News

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Public Hearing on Proposed January 2027 Service Improvements
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VIA to offer Park & Ride service to September events at Alamodome
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VIA earns top customer experience honors for third consecutive year

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VIA Metropolitan Transit

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