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TRAVEL WITH CONF

We are waiving change fees and c
fees on all existing or new reserva
before April 30, 2020.

To change a reservation with no cha
may do so via Amtrak.com or the .

To cancel a reservation and avoid
fee, please call 800-USA-RAIL to sp
customer service.

March 21, 2020 Amtrak: Updates to Service

March 21, 2020

7:05 p.m. ET

While Amtrak continues to operate across the nation, we have adjusted some services due to significantly reduced demand in key markets. The most up-to-date schedules are available when booking your trip on Amtrak.com and in the mobile app.

Service modifications are as follows:

Operating on a reduced schedule:

- Northeast Corridor: Operating *Northeast Regional* trains only, at 40% of normal service levels
- *Adirondack* (New York – Montreal): No service north of Albany

- [*Amtrak Cascades*](#) (Eugene – Vancouver, B.C.): No service north of Seattle
- *Amtrak Hartford Line* (New Haven, Conn. – Springfield, Mass.)
- Amtrak Thruway Bus routes
- [*Capitol Corridor*](#) (San Jose – Sacramento)
- *Downeaster* (Boston – Brunswick, Maine)
- *Empire Service* (New York – Niagara Falls)
- *Ethan Allen Express* (New York – Rutland, Vermont)
- *Hiawatha* (Chicago – Milwaukee)
- *Illini/Saluki* (Chicago – Carbondale)
- *Illinois Zephyr/Carl Sandburg* Chicago – Quincy)
- *Lincoln Service* (Chicago – St. Louis)
- *Maple Leaf* (New York – Toronto): No service west of Niagara Falls, NY
- *Pacific Surfliner* (San Luis Obispo – San Diego) *as of Monday, March 23*
- *Piedmont* (Charlotte – Raleigh) *as of Monday, March 23*
- *Valley Flyer* (New Haven, Conn. – Greenfield, Mass.)
- *Wolverine* (Chicago – Pontiac)

Suspended services:

- *Keystone Service* (Harrisburg – New York)
- *Pennsylvanian* trains (New York – Pittsburgh)
- *Pere Marquette* (Chicago – Grand Rapids)
- *Winter Park Express* (Denver – Winter Park Resort)

Due to service reductions, some stations may not be staffed. If the station is closed, please proceed to the platform to board your train.

Other services may also be impacted as circumstances change. Café service will also be suspended on select trains.

Customers with reservations on trains that are being modified will be contacted and typically be accommodated on trains with similar departure times or another day.

Amtrak is waiving change fees on all existing or new reservations made before April 30, 2020. Simply log in to your account or go to Modify Trip on Amtrak.com, or find your reservation from your account on the home screen in the Amtrak app. A fare difference may apply to your new itinerary. If you want to cancel your reservation with no fee, you must call 800-USA-RAIL and speak with an agent (not available via Amtrak.com or the app).

While we are running reduced service across the country, it is still essential to exercise caution around railroad tracks and crossings. #SeeTracksThinkTrain

For More Information

Amtrak Contact

- Amtrak Contact
- MediaRelations@Amtrak.com
- 202 906.3860

About Amtrak®

Amtrak offers a more comfortable and convenient travel experience, plenty of leg room and no middle seat. With our state and commuter partners, we move people, the economy and the nation forward, carrying more than 30 million Amtrak customers for the past nine years. Amtrak operates more than 300 trains daily, connecting more than 500 destinations in 46 states, the District of Columbia and three Canadian Provinces, and reaches 400 additional destinations via connecting bus routes. We are committed to operating a safe, environmentally efficient and fiscally responsible business, which is essential to our future growth. Book travel, check train status, access your eTicket and more through the [Amtrak app](#). Learn more at Amtrak.com.

« [Midwest Service Changes](#)

News Contact

(800) 562-1904

MediaRelations@Amtrak.com (not monitored after HQ Business Hours)

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