

COVID-19 Response Efforts

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BOARD OF PAROLE HEARINGS/PAROLE SUITABILITY HEARINGS

The Board of Parole Hearings (BPH) held 211 parole suitability hearings by video and telephone conference between April 1-24. BPH began holding scheduled hearings through video conference beginning April 13, consistent with Governor Gavin Newsom's March 24 Executive Order

(<http://web.archive.org/web/20200430233931/https://www.gov.ca.gov/2020/03/24/governor-newsom-issues-executive-order-on-state-prisons-and-juvenile-facilities-in-response-to-the-covid-19-outbreak/>).

A breakdown of the hearing outcomes for the hearings between April 1-24 is below:

- 74 grants
- 137 denials
- 21 stipulations
- 11 waived
- 58 postponed
- 3 continued

Below is comparison of grants as a percentage of hearings held by videoconference versus hearings held in 2019:

- Grants as a percentage of hearings held by video: 35.1%
- Grants as a percentage of hearings held in 2019: 34%
- Denials as a percentage of hearings held by video: 64.9%
- Denials as a percentage of hearings held in 2019: 66%

Board of Juvenile Hearings proceedings will take place as scheduled via video conference only. Go to the Board website for more information. <https://www.cdcr.ca.gov/juvenile-justice/juvenile-parole-board/>

(<http://web.archive.org/web/20200430233931/https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cdcr.ca.gov%2Fjuvenile-justice%2Fjuvenile-parole-board%2F&data=02%7C01%7CDana.Simas%40cdcr.ca.gov%7Cb289a7c86e924c100f6708d7d127c0c3%7C0662477dfa0c4556a8f5c3bc62aa0d9c%7C0%7C0%7C637207840984554073&sdata=i%2FP%2F76ZpNHbLKipVcF4iFzbJi7mkldzbFlkQsk3rP3k%3D&reserved=0>)

CALIFORNIA PRISON INDUSTRY AUTHORITY PRODUCTION

CALPIA is producing two types of hand sanitizer: *Cleanse*, which contains alcohol, and *Cleanse – AF* (Alcohol Free) which contains the active ingredient Benzalkonium Chloride. The alcohol-based hand sanitizer will be used in the sanitizer dispenser stations being directed into housing units, dining halls, work change areas, and other areas where sinks and soap are not immediately available. The non-alcohol based product is being produced for future needs.

The hand sanitizer is being made available to CDCR and CCHCS facilities and locations. If CALPIA's inventory exceeds the needs of those two departments, CALPIA will make the product available to other state agencies.

CALPIA worked with the California Department of Public Health and within two weeks was able to acquire the necessary licensing for relabeling, repackaging, and mixing.

The hand sanitizer is being produced at CALPIA's Chemical Enterprise located at the California State Prison, Los Angeles County.

CALPIA is producing reusable cloth barrier masks to meet some of the supply needs of staff and inmates. The masks are being produced at CALPIA's Fabric enterprises at the California Institution for Women, Mule Creek State Prison, California Men's Colony, Sierra Conservation Center, Correctional Training Facility, California Correctional Institution, and Centinela State Prison. CALPIA is now making 20,000 masks a day which are being distributed to all institutions for both staff and inmate use. All institutions will increase laundry services in order to accommodate proper washing and drying of barrier masks.

CALPIA will continue only critical operations necessary to support the effort to address COVID-19. These operations include the Healthcare Facilities Maintenance program, which will be increasing work hours and days to seven days a week in order to provide increased frequency of cleaning and sanitation, as well as Laundry services, which will be increased to seven days a week. Other critical operations include food and beverage packaging and the production of hand sanitizer at California State Prison, Los Angeles County.

CLOTH FACE COVERING

CDCR and CCHCS are requiring the use of cloth face coverings for both staff and the incarcerated population. While staff are allowed to bring in their own masks to wear while performing any duties on institutional grounds, all staff and members of the incarcerated population are being provided at least two California Prison Industry Authority (CALPIA) reusable cloth barrier masks.

Staff and inmates/patients are required to wear a face barrier once a supply of two face barriers/masks per correctional staff and inmate/patient has been delivered to the institution. Staff working or performing duties on institutional grounds shall wear a cloth face covering at a minimum. In addition, maintaining physical distancing requirements when moving about the institution for routine tasks is still recommended. These masks are not intended for direct patient care scenarios.

Once masks are delivered at their institution, the incarcerated population will be required to wear the CALPIA masks during the following activities:

- Any situation that requires movement outside of cell or while in a dorm setting.
- During interactions with other members of the incarcerated population such as yard time and canteen services.
- Movement to/from health care appointments.
- Movement to/from medication administration areas.

Effective April 20, any incarcerated person being released from the custody of CDCR (institution, facility, camp) shall be provided a facial barrier that covers the nose and mouth. This directive, in addition to physical distancing and frequent hand washing, furthers the Department's efforts to prevent the spread of COVID-19 while inmates are in transition back to their community.

- Locations awaiting delivery of the CALPIA Reusable Cloth Face Barrier/Masks can issue items such as a handkerchief, bandanna, etc. <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html> (<http://web.archive.org/web/20200430233931/https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>)
- Locations which have received CALPIA Reusable Cloth Face Barrier/Masks, shall release inmates with the barrier/mask they were issued.

CALPIA is now making more than 20,000 reusable cloth barrier masks a day which are being distributed to all institutions for both staff and inmate use. All institutions will increase laundry services in order to accommodate proper washing and drying of barrier masks.

CONSTRUCTION PROJECTS

On March 20, 2020, CDCR suspended large-scale construction projects located within the secure perimeter of CDCR facilities. Limited construction activities are continuing as necessary to make work areas safe and protect construction areas from deterioration during the suspension. While the construction industry overall has been identified as an essential business/service under Executive Order E-33-20, the interest of CDCR as a construction owner is unique. Construction occurring at facilities under CDCR jurisdiction impacts the health and safety of thousands of employees and persons incarcerated in youth and adult institutions. The action to suspend large-scale construction projects was consistent with earlier preventive actions, such as the cancellation of visiting and volunteer entries statewide, and seeks to reduce and minimize the number of non-CDCR employees that enter CDCR institutions on a

daily basis. These decisions are not made lightly, and are taken with the safety of all who work in, live in, and visit our facilities in mind.

DIVISION OF ADULT PAROLE OPERATIONS

The Division of Adult Parole Operations (DAPO) is committed to the safety of the community, staff, and those in its care. Given the increased risk associated with the use of mass/public transportation and those under parole supervision deemed a high-risk population (older adults and those with known serious chronic medical conditions), DAPO will make some operational changes to support both staff and the individuals under their care and supervision, including suspending lobby traffic except for initial parole interviews and emergencies, and suspending office visits for those age 65 and older and/or with chronic medical conditions.

All parolees' conditions of parole remain in place, with the exception of the items listed above. DAPO administrators and supervisors will assess all measures being implemented and adjust, modify, or waive required specifications as appropriate. Any questions parolees may have related to COVID-19 prevention efforts should be directed to their Parole Agent. Learn more here

(<http://web.archive.org/web/20200430233931/https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cdcr.ca.gov%2F%2Fdivision-of-adult-parole-operations%2F&data=02%7C01%7CDana.Simas%40cdcr.ca.gov%7Cb289a7c86e924c100f6708d7d127c0c3%7C0662477dfa0c4556a8f5c3bc62aa0d9c%7C0%7C0%7C637207840984554073&sdata=oKcA3WPjx9T3e8uMvYuzuiXyJEiAi%2BW7VevmFtxaCPQ%3D&reserved=0>).

DIVISION OF JUVENILE JUSTICE

CDCR's Division of Juvenile Justice (DJJ) will begin virtual visitation at all four of its facilities effective April 11. Video visiting appointments are requested by approved visitors for DJJ youth via a dedicated email address and scheduled in 30-minute blocks during regular weekend visitation hours. The visitation takes place on laptop computers placed on tables in standard visiting areas to give youth privacy and assure social distancing is taking place. Appointment requests (<http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/juvenile-justice/visiting-your-loved-one-with-skype-for-business/>) are screened by staff to make sure that only approved visitors are utilizing the service. A successful trial of the program was implemented on March 27 at Pine Grove Youth Conservation Camp in Amador County. A press release announcing the launch of the new program is available here (<http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/news/2020/04/07/california-division-of-juvenile-justice-implements-virtual-visiting/>).

Directions will be posted around the DJJ facilities so that youth can share the information with their support system.

Effective March 18, no volunteers are allowed to enter DJJ until further notice. All volunteer programs are postponed. When entering, all staff, volunteers and visitors will be given the same health screenings in place at other state institutions, including temperature checks.

The California Education Authority is continuing high school classes for youth in DJJ. As of April 7, all education provided will be via distance learning.

We also encourage letter writing as a way to stay in touch and are increasing the number of postage stamps available to youth.

On April 14, Governor Newsom signed an Executive Order (<http://web.archive.org/web/20200430233931/https://www.gov.ca.gov/2020/04/14/governor-newsom-signs-executive-order-on-division-of-juvenile-justice-discharge-and-reentry-process/>) addressing the release and reentry process at the Division of Juvenile Justice (DJJ) so that youth may be discharged safely and quickly. The executive order calls for all discharge and reentry hearings to be held via videoconference to minimize the youth's and other participants' exposure to COVID-19. Additionally, notification given to county probation departments, the court in the county of commitment, and the youth's legal counsel will be shortened from 60 days to 30 days before holding a discharge consideration hearing held by the Board of Juvenile Hearings (BJH). The order also allows for reentry consideration hearings—normally held in the county court—to take place at the DJJ facility where the youth are housed. This new timeframe does not impact victim notification, as they already receive a 30-day notice. Victims and victim representatives will be able to participate in the videoconference hearings.

Go to the Board website for more information: <https://www.cdcr.ca.gov/juvenile-justice/juvenile-parole-board/> (<http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/juvenile-justice/juvenile-parole-board/>)

For the latest on steps DJJ is taking to protect youth from COVID-19, visit the DJJ webpage here (<http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/juvenile-justice/>).

EXPEDITED RELEASE

On March 31, CDCR announced its plan to further protect staff and inmates (<http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/news/2020/03/31/cdcr-announces-plan-to-further-protect-staff-and-inmates-from-the-spread-of-covid-19-in-state-prisons/>) from the spread of COVID-19 in state prisons.

As of April 13, CDCR has expedited the release of approximately 3,500 eligible inmates who were due to be released within 60 days or less and were not currently serving time for a violent crime as defined by law, a person required to register under Penal Code 290, or domestic violence.

The releases increased capacity and space to help with inmate movement, physical distancing, and quarantine and isolation efforts for positive COVID-19 cases.

For frequently asked questions on this plan, visit our FAQ page here (<http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/covid19/frequently-asked-questions-for-plan-on-expedited-release-and-increased-physical-space-within-state-prisons/>).

HEALTH CARE SERVICES

The health and safety of our population is of critical importance to CDCR and CCHCS. While our agency is working together to prepare for and respond to COVID-19, we will continue to provide urgent health care services. To reduce risks to both patients and staff, inmate movement will be minimized. In addition, some specialty and routine care may be delayed as a result of both internal redirections and external closures. All cancelled appointments will be rescheduled as

soon as safely possible. Health care staff will continue to see and treat patients through the 7362 process and those with flu-like symptoms will be tested for COVID-19 as appropriate.

CCHCS has issued COVID-19: Interim Guidance for Health Care and Public Health Providers (<http://web.archive.org/web/20200430233931/https://cchcs.ca.gov/covid-19-interim-guidance/>). This document provides clinical guidelines related to testing, quarantine and isolation housing, and treatment to health care providers in response to COVID-19 cases in the California prison system. View guidelines (http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/covid19/wp-content/uploads/sites/197/2020/03/R_CCHCS-COVID-19-Interim-Guidance-3.19.2020.pdf?label=COVID-19:%20Interim%20Guidance%20for%20Health%20Care%20and%20Public%20Health%20Providers%20&from=https://www.cdcr.ca.gov/covid19/memos/) distributed to institution staff on March 20, 2020.

CDCR and CCHCS have launched an internal patient registry to assist institutions in monitoring patients with suspected or confirmed COVID-19. The COVID-19 Registry also tracks all individuals by risk. The registry is updated twice daily and draws from multiple data sources, including the electronic health record system, claims data, and the Strategic Offender Management System to compile risk factor data. This registry also includes release date information for each individual, in the event that individuals are to be considered for early release during the pandemic. This tool is not publically available as it contains personal health care information protected by medical privacy laws. Dental Services

The California Dental Association recommends that all non-urgent dental care be suspended. Effective immediately and until further notice, dental treatment shall be limited to Dental Priority Classification (DPC) 1 conditions (urgent care). For more information on what qualifies as urgent care, view HCDOM 3.3.5.4

(<http://web.archive.org/web/20200430233931/https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcchcs.ca.gov%2Fwp-content%2Fuploads%2Fsites%2F60%2FHC%2FHCDOM-ch03-art3.5.4.pdf&data=02%7C01%7CDana.Simas%40cdcr.ca.gov%7Cb289a7c86e924c100f6708d7d127c0c3%7C0662477dfa0c4556a8f5c3bc62aa0d9c%7C0%7C1%7C637207840984544076&sdata=32JMHUCxD1BMpHxfLGoCWd9lkcCakt9D9QfSGWqPFg%3D&reserved=0>).

In order to reduce risks to patients and staff, all non-urgent offsite specialty appointments will be re-scheduled to a later time. Telemedicine appointments will continue at this time.

HIRING AND ACADEMIES

CDCR and CCHCS are actively hiring for vacant positions. Guidance has been provided to staff on how to continue the hiring process by conducting remote interviews through web-based applications and phone calls, as well as in-person only when physical distancing can be maintained. While physical examinations were cancelled due to closure of available testing sites, Human Resources exams staff are working to transition examinations to self-certification for as many exams as possible. For more information, visit <https://www.cdcr.ca.gov/careers/> (<http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/careers/>) or <https://cchcs.ca.gov/careers/> (<http://web.archive.org/web/20200430233931/https://cchcs.ca.gov/careers/>).

Written peace officer exams and physical fitness testing is suspended through April 2020. The written exam will be offered online in early May 2020 to allow candidates the opportunity to

complete this selection component. The health and safety of our staff, cadets, and candidates continues to be a top priority. CDCR is taking all the available precautions to ensure a safe and healthy environment.

The Basic Correctional Officer Academy (BCOA) will resume training on May 5, 2020, with precautions taken to follow physical distancing guidelines. All candidates who were scheduled for the March academy have been notified of the new start date. The next BCOA following the May academy will be July 21, 2020. CDCR is continuing to hire during this pandemic;

visit joincdcr.com

(<http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/por/>) for more information on peace officer opportunities.

MODIFIED COMMUNITY CORRECTIONAL FACILITIES AND COMMUNITY REENTRY PROGRAMS

CDCR's in-state contract facilities are conducting verbal screenings of staff and participants who enter the facilities. Those attempting to enter one of these facilities are required to verbally respond if they currently have symptoms of a respiratory illness.

Visiting has also been halted at these facilities until further notice.

CDCR is committed to continuing education programs and limiting the impact our COVID-19 response has on positive rehabilitative programming for our Community Reentry Programs. Rehabilitative programs at the reentry facilities will continue with modifications made to class sizes to encourage social distancing, with some potential program closures.

At this time, participants are generally restricted from leaving the facilities outside of mandated legal reasons, urgent medical needs, if they are employed in the community, or for critical reentry services related to those within 30-45 days of release.

PERSONAL PROTECTIVE EQUIPMENT (PPE)

CDCR and CCHCS have been actively monitoring and assessing institutions to ensure staff have an adequate supply of personal protective equipment to immediately address any potential COVID-19 exposures, and to protect staff and incarcerated people. The workgroup will continue to collaborate and maintain open lines of communication with the Governor's Office of Emergency Services to identify any deficiencies and ensure adequate supplies are available at each institution on an ongoing basis.

Participants age 65 or older are only eligible for passes to go out in the community for emergency situations only.

Visiting has been canceled at the Community Prisoner Mother Program (CPMP) in line with recommendations from public health officials and the cessation of visiting at CDCR locations statewide. This includes scheduled off-site visits for children residing at CPMP with their mothers. Family members may continue to drop approved items such as diapers, wipes, baby food and baby snacks (for children under 1), during normal visiting hours even during closure. CPMP staff are diligently working to ensure the mothers' and children's needs are met and supplies are readily available with a surplus where needed. They are working closely with community healthcare providers and medical staff at nearby California Institution for Women to keep all required appointments for mothers and children.

PHYSICAL DISTANCING

As of April 29, 2020, 1,928 inmates have been transferred out of lower level dorms to create physical distancing and were transferred to alternate institutions that had cell vacancies. In addition to the external institutional transfer, 331 inmates transferred within their local institutions to create physical distance.

The incarcerated population has received information about social distancing, and staff and inmates are practicing social distancing strategies where possible, including limiting groups to no more than 10, assigning bunks to provide more space between individuals, rearranging scheduled movements to minimize mixing of people from different housing areas, encouraging social distancing during yard time, and adjusting dining schedules where possible to allow for social distancing and additional cleaning and disinfecting of dining halls between groups.

In efforts to respond to the COVID-19 outbreak at California Institution for Men (CIM), CDCR is taking additional steps to ensure the health and safety of all through increased physical distancing. CDCR worked with state and local officials to set up additional temporary housing with bathrooms, showers, potable water, temperature controlled HVAC and lighting. This housing space accommodates 60 individuals in separated cohort groups to promote physical distancing. Additionally, we are preparing to open an additional housing unit that was not currently occupied.

Guidance and instruction was provided to the institution on bed positing in a congregate setting to increase physical distancing efforts.

REHABILITATIVE PROGRAMS, RELIGIOUS SERVICES & EDUCATION

Non-CDCR/CCHCS/CALPIA staff will not be permitted to enter state prison until further notice. This includes people who enter state prison as volunteers, or to facilitate rehabilitative programs. Paid union representatives, and Inmate Ward Labor (IWL) staff will be permitted. CalVet representatives and contractors who work with institution staff to conduct interviews and provide forensic evaluations for incarcerated veterans to receive federal disability benefits for themselves and their families pursuant to Senate Bill 776 will also be permitted.

No rehabilitative programs, group events, or in-person educational classes will take place until further notice. At this time, all tours and events have been postponed, and no new tours are being scheduled.

The Office of Correctional Education (OCE) is working with institution principals, library staff, and teachers to provide in-cell assignments where possible in order for students to continue their studies, legal library access and educational credit-earning opportunities.

Under the direction of the Warden, school administrators and teachers coordinate with institutional warehouses to provide educational equipment, supplies and materials to students. While hardcover books are normally only permitted in classrooms, a temporary exception has been made for students to access educational materials for college, Career Technical Education, Adult Basic Education, and English Language Development courses in their housing units. This exception is at the discretion of the Warden, and may vary based on security concerns.

OCE partners with the California Community College Chancellors Office to provide face-to-face college at adult prisons. Institutions are continuing to support college classes as much as

feasible so students have the opportunity to finish the semester. College coordinators and teachers are assisting with distributing materials and proctoring final exams. The goal of OCE and CDCR is to continue to support college classes as our response to COVID-19 evolves.

As usual, milestones will be awarded at the completion of a course and after successfully passing a final assessment.

During modified programming, legal library services will be available via the “paging” system, in which forms, copies, etc. are requested by inmates with Priority Legal User status and delivered to housing units via institutional mail. Recreational reading books are available for checkout using institutional mail.

For those in our incarcerated population who need supplementary academic support, CDCR has encouraged Disability Placement Program, Developmental Disability Program, and Every Student Succeeds Act staff to coordinate with the institution instructor to provide additional assistance to enrolled students where possible.

Standardized testing has stopped until further notice, although we are encouraging education staff to continue to engage their students as much as possible to stay focused on their rehabilitation and positive programming during this time.

CDCR recognizes the importance of religion in the daily life and spiritual growth of incarcerated people. Religious services will be provided as in-cell services as an alternative. Chaplains will conduct individual religious counseling as appropriate while maintaining social distancing, and CDCR is working to provide televised religious services to the population.

The Division of Rehabilitative Programs (DRP) has developed Frequently Asked Questions (<http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/rehabilitation/grants/>) regarding the California Reentry and Enrichment (CARE) grants. The purpose of the CARE grant program is to provide grants to eligible nonprofit organizations currently offering insight-oriented restorative justice, transformative, and healing programs in an adult correctional institution setting. The timeline of Requests for Applications will remain as-is, with applications due by 5 p.m. Friday, May 8. The grant period will begin Sept. 1, 2020, and end April 30, 2022. While at this time there are no date changes, programming status is subject to change due to COVID-19 measures.

Payments for Innovative Programming Grant (IGP) grantees will be distributed as scheduled. For information, email innovativegrants@cdcr.ca.gov (<http://web.archive.org/web/20200430233931/mailto:innovativegrants@cdcr.ca.gov>). DRP continues to coordinate with program providers to develop alternative programming models.

SANITATION & HAND HYGIENE

All CDCR institutions have been instructed to conduct additional deep-cleaning efforts in high-traffic, high-volume areas, including visiting and health care facilities. Those in the incarcerated population identified as assisting with cleaning areas of the institution have received direct instruction on proper cleaning and disinfecting procedures in order to eliminate coronavirus.

Communal areas such as dayrooms, showers, restrooms and offices are cleaned at a minimum of once every three hours and more if needed. Disinfecting frequency has been increased, including regular disinfecting of touchpoints (telephones, door knobs, desk areas, etc.). All cleaning practices will allow for physical distancing of staff and porters.

On March 29, CDCR institutions began receiving extra hand sanitizer dispensing stations along with the new production of the type of alcohol-based hand sanitizer recommended by the Centers for Disease Control and Prevention (CDC) to help eliminate coronavirus produced by California Prison Industry Authority (CALPIA). The dispensers have been placed inside institution dining halls, work change areas, housing units, and where sinks/soap are not immediately available.

Additionally, staff have been granted permission to carry up to two ounces of personal-use hand sanitizer. The incarcerated population is being provided extra soap when requested and hospital-grade disinfectant that meets CDC guidance for COVID-19.

STAFF SCREENING

All staff and visitors entering CDCR correctional institutions are undergoing a touchless temperature screening prior to entering the facility. This applies to CDCR state prisons and community correctional facilities.

CDCR and CCHCS have also implemented mandatory verbal screening for every person entering **any** work location, in line with screenings in place at prisons since March 14.

Those attempting to enter a state prison or office building at any time are required to verbally respond if they currently have new or worsening symptoms of a respiratory illness or fever. If the individual's response is that they are experiencing symptoms, they will be restricted from entering the site that day.

TESTING

CDCR/CCHCS are utilizing our current external laboratory provider for COVID-19 testing and are following testing protocols based on guidance from the California Department of Public Health (CDPH) and Centers for Disease Control (CDC). Our current turnaround for test results is 48-72 hours. For more information about testing, view the COVID-19: Interim Guidance for Health Care and Public Health Providers

(<http://web.archive.org/web/20200430233931/https://cchcs.ca.gov/covid-19-interim-guidance/>). To view data about statewide testing efforts, view the population case tracker (<http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/covid19/population-status-tracking/>).

TRANSPORTATION/RECEIVING AND RELEASE PROTOCOLS

On March 24, California Governor Gavin Newsom issued an Executive Order (<http://web.archive.org/web/20200430233931/https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gov.ca.gov%2F2020%2F03%2F24%2Fgovernor-newsom-issues-executive-order-on-state-prisons-and-juvenile-facilities-in-response-to-the-covid-19-outbreak%2F&data=02%7C01%7CDana.Simas%40cdcr.ca.gov%7Cb289a7c86e924c100f6708d7d127c0c3%7C0662477dfa0c4556a8f5c3bc62aa0d9c%7C0%7C1%7C637207840984524088&sdata=K1qcU0GPI8DnmF8fTLT5pNk2ZV9TlhVf4cMYAeZ6qss%3D&reserved=0>) directing CDCR to suspend intake into state correctional facilities for 30 days. All persons convicted of felonies are being received, detained, or housed in a jail or other facility currently detaining or housing them for that period. The order allows Secretary Diaz to grant one or more 30-day extensions if suspension continues to be necessary to protect the health, safety, and welfare of inmates and juveniles in CDCR's custody and staff who work in the facilities.

CDCR has suspended transfers of inmates into the Male Community Reentry Program (<http://web.archive.org/web/20200430233931/https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cdcr.ca.gov%2FRehabilitation%2Fmcrp%2F&data=02%7C01%7CDana.Simas%40cdcr.ca.gov%7Cb289a7c86e924c100f6708d7d127c0c3%7C0662477dfa0c4556a8f5c3bc62aa0d9c%7C0%7C0%7C637207840984524088&sdata=TUbKWRsQ%2BUUOazKP%2FWwNSQ62HNe3jYqPcdLYGg2pHM%3D&reserved=0>) (MCRP), the Custody to Community Transitional Reentry Program ([http://web.archive.org/web/20200430233931/https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cdcr.ca.gov%2FAdult-operations%2F&data=02%7C01%7CDana.Simas%40cdcr.ca.gov%7Cb289a7c86e924c100f6708d7d127c0c3%7C0662477dfa0c4556a8f5c3bc62aa0d9c%7C0%7C0%7C637207840984534085&sdata=6QxnVgYRFZEpkzr53XrFQKIPGrN7izJffrZls1l9aTA%3D&reserved=0](http://web.archive.org/web/20200430233931/https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cdcr.ca.gov%2FAdult-operations%2Fcustody-to-community-transitional-reentry-program%2F&data=02%7C01%7CDana.Simas%40cdcr.ca.gov%7Cb289a7c86e924c100f6708d7d127c0c3%7C0662477dfa0c4556a8f5c3bc62aa0d9c%7C0%7C0%7C637207840984534085&sdata=6QxnVgYRFZEpkzr53XrFQKIPGrN7izJffrZls1l9aTA%3D&reserved=0)) (CCTRP), and the Alternative Custody Program (<http://web.archive.org/web/20200430233931/https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cdcr.ca.gov%2FAdult-operations%2F&data=02%7C01%7CDana.Simas%40cdcr.ca.gov%7Cb289a7c86e924c100f6708d7d127c0c3%7C0662477dfa0c4556a8f5c3bc62aa0d9c%7C0%7C0%7C637207840984534085&sdata=L0mec3UwbZNH6nLMVKBDJ6SBGycVBA7IMvLxdddPKE%3D&reserved=0>) (ACP) until further notice. CDCR has taken this step to limit potential exposure of staff to COVID-19 during inmate transfers to the community. Additionally, as part of this program, incarcerated persons remain under the jurisdiction and responsibility of CDCR, to include providing any required medical attention. Releasing incarcerated persons to these programs could potentially expose them to COVID-19 in the community which would require their transfer back to an institution for medical care for non-emergent health care needs, increasing risk for potential exposure within our institutions.

CDCR has limited transfers of inmates into the Conservation Camp Program. Prior to being transferred, inmates who have finished their training are isolated from the general population for a period of 14 days and screened for COVID-19. Inter-camp transfers and visitation remain canceled until further notice.

All transfers out of Reception Centers are suspended through May 22, 2020.

Moves to Department of State Hospital beds at Atascadero State Hospital, Coalinga State Hospital, and Patton State Hospital are allowed only for mentally disordered offender (MDO) referrals.

All Interstate Compact Agreement transfers of out-of-state parolees and inmates to California will cease for 30 days.

To mitigate workload when non-essential movement resumes, this cancellation of all non-essential inmate movement impacts movement only; classification committees and review processes will move ahead as normal.

California statute permits the Director to authorize temporary community leave for inmates from prison. To reduce risks of COVID-19 to all who work and live in the state prison system and our surrounding communities, there will be no temporary community leave approvals at this time. We will work to make communications available to individuals in these situations.

CDCR has communicated with county sheriffs about changes to the transfer of state prison inmates to county jails for mandated court hearings. Inmates leaving CDCR custody to be housed in a county jail for purposes of attending a court hearing will not be accepted back until intake is resumed. For those inmates held in county jail unable to return to CDCR custody, the Department will reimburse the supervising agency after five days pursuant to Penal Code 4016.5. Inmates being transported for a same-day court appearance will be allowed to return to the CDCR institution but will be provided a mask and will be screened by health care staff upon return to the institution.

Effective April 20, 2020, any incarcerated person being released from the custody of CDCR (institution, facility, camp) shall be provided a facial barrier that covers the nose and mouth.

VISITING AND COMMUNICATION

As part of CDCR's COVID-19 prevention efforts, normal visiting at adult and juvenile facilities is canceled statewide until further notice based on California Department of Public Health guidance for mass gatherings. This includes overnight family visits and Division of Juvenile Justice visiting.

In recognition of the need for incarcerated people to have contact with their loved ones, the Division of Adult Institutions has expanded phone access for certain privilege groups. Access will be via current inmate phone equipment, with extra precautions taken to clean phones and allow physical distancing to limit possible exposure and transmittal of illness. Inmates on C Status (lost privileges due to disciplinary reasons) will remain on phone restrictions until C Status until that status has been completed or removed.

The following populations will be allowed to make calls above their privilege group until further notice:

- Inmates in Administrative Segregation for non-disciplinary reasons, designated Privilege Group B, will be allowed one phone call per week (previously one per month; Privilege Group A are normally allowed one call per week)
- All other inmates in restricted housing will be allowed to make one phone call once every two weeks (currently no phone calls permitted)
- Reception Center inmates will be provided one phone call per week (currently one call within first seven days and one per month after)
- Inmates in Psychiatric Inpatient Program settings will be allowed one call per week unless they are prohibited by the Interdisciplinary Treatment Team (with documented clinical justification).

CDCR has partnered with inmate telephone network provider GTL to offer the adult incarcerated population three days of free phone calls each week through the end of April. There is no limit on the number of calls; however, each institution may limit time to accommodate need. The following days are designated for free calling:

- Week 1: March 31, April 1, April 2
- Week 2: April 7, 8, 9
- Week 3: April 14, 15, 16
- Week 4: April 21, 22, 23
- Week 5: April 28, 29, 30

CDCR's electronic messaging provider for the incarcerated population, JPay, is providing reduced-priced emails to those incarcerated at the pilot institutions and free emails for those

inmates who cannot afford it. The five pilot sites that currently have the technology include: High Desert State Prison, Kern Valley State Prison, California Institution for Women, Central California Women's Facility, and Substance Abuse Treatment Facility. At some of these institutions, only certain yards currently have this technology. Details will be provided to the incarcerated population at the institutions.

JPay has also extended inbound email print services to all institutions at a reduced rate. This service enables incarcerated people's family and friends to use the JPay app to send e-correspondence, which mailroom staff then print and deliver with regular mail. Family and friends purchase stamps for this service. While this will not eliminate physical mail, this process reduces COVID-19 transmission risk. This service is also a cost-effective way for incarcerated people to maintain contact with family and friends, which is especially important while visiting is closed. This service is expected to go live on April 10.

Effective May 4, 2020, the Enterprise Inmate Communication (EIC) program currently being piloted at Central California Women's Facility, California Institution for Women, High Desert State Prison (Facility C), Kern Valley State Prison (Facility C) and Substance Abuse Treatment Facility will be temporarily expanded for those inmates who possess a JPay EIC tablet. Inmates with tablets will be eligible to access, free of charge, the following offers via the kiosk system, (all content will be reviewed prior to being made available):

- Life Skills & Betterment: Up to 30 free videos focusing on teaching and improving life skills to help cope with challenges during and after incarceration.
- Motivational Speeches: Six free audio recordings by Andre Norman, creator of the "Academy of Hope" series
- Entertainment: One free video game per week for four weeks.
- Effective May 12, inmates with tablets may also have unlimited free access to the News Stand application, which delivers daily updated news, for one month.

More information about JPay services is available in English

(http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/covid19/wp-content/uploads/sites/197/2020/04/R_CDCR-Take-Ones-English-Sample.pdf) and Spanish (http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/covid19/wp-content/uploads/sites/197/2020/04/R_CDCR-Take-Ones-Spanish-Sample.pdf).

The youth within the Division of Juvenile Justice already receive free phone calls and have begun using free Skype video calls for visiting.

If your family visit was cancelled and you were unable to receive the supplies purchased, please reach out to the institution Public Information Officer

(<http://web.archive.org/web/20200430233931/https://www.cdcr.ca.gov/facility-locator/pio-lists/>) for a refund.