

Department of Corrections

Welcome to the Oregon Department of Corrections
(/doc/)

(/doc/)

🏠 (/doc/Pages/default.aspx) > COVID-19 Preparedness

COVID-19 Preparedness

- *There are currently no confirmed cases of COVID-19 within Oregon Department of Corrections (DOC) institutions.*
- *Effective March 13, 2020 **all visiting has been suspended** at our 14 institutions across the state. The suspension will be reviewed by the agency after a 30-day period. Due to the pause in visiting, the public will not have access to Telmate kiosks located at Department of Corrections facilities. Please visit the Telmate website (<https://www.gettingout.com/>) or call (866) 516-0115 for assistance.*
- *DOC is modifying operations in accordance with the Interim Guidance on Management of Coronavirus Disease 2019 (COVID-19) in Correctional and Detention Facilities (<https://www.cdc.gov/coronavirus/2019-ncov/community/correction-detention/guidance-correctional-detention.html>) provided by the CDC.*
- ***Please scroll down to view a list of FAQs (updated daily) on Oregon DOC's response to COVID-19.***
- ***Have a question we don't cover here?** Contact DOC.COVID19Response@doc.state.or.us (<mailto:DOC.COVID19Response@doc.state.or.us>) for assistance.*

News and Press Releases

3/24/2020: Salem Dome Building Closed to the Public

In an effort to slow the spread of COVID-19, the Dome Building is closed to the public. Only Department of Corrections employees, pre-approved visitors, water delivery, and Shred-it services are allowed entry.

Dome building employees should reference the Deputy Director's 3/24/20 email message detailing modified operations.

The Oregon Department of Corrections remains committed to supporting Oregonians. For general inquiries, please call (503) 945-9090 or email DOC.info@doc.state.or.us

To deposit funds to an adult in custody's trust account, please visit the Telmate website (<https://www.gettingout.com/>) or call (866) 516-0115.

Thank you for your doing your part to keep our state safe and healthy.

3/17/2020: Keeping Adults in Custody in Contact with Loved Ones

Last week, the Oregon Department of Corrections suspended visiting in its 14 prisons for 30 days. Working together with GTL-Telmate, DOC's communications provider, **each adult in custody will be provided two 5-minute, no-cost phone calls per week for the next 30 days**, beginning Wednesday, March 18, 2020.

We will revisit this after 30 days and will continue to explore options for AICs to keep in contact with their families.

DOC commends GTL-Telmate for this act of understanding, support, and compassion during this difficult time. The agency recognizes that efforts to maintain family connections between those incarcerated and their loved ones is essential, especially in stressful times. Furthermore, we know these healthy relationships reduce the risk of future criminal behavior and will continue to explore options for AICs to keep in contact with their families.

3/14/2020: Video Message from Our Deputy Director

Oregon Department of Corrections Deputy Director speaks on the agency's response to Coronavirus (COVID-19). **Watch the video now** (<https://www.youtube.com/watch?v=AqBhAzx4gLM&feature=youtu.be>).

3/12/2020: All Visiting Suspended in Response to the Coronavirus

Following the State of Emergency issued in response to the Novel Coronavirus (COVID-19) in Oregon, the Oregon Department of Corrections (DOC) has suspended all visiting at all 14 state prisons. This is the first time DOC has suspended visiting state-wide. This change is effective March 13, 2020 and will be reviewed in 30 days. This restriction will include non-contact visits where people speak to one another through glass. This will also include limiting institution access to only essential staff.

DOC has no known or suspected cases of COVID-19 at this time. One adult in custody (AIC) has been tested for COVID-19, and the test came back negative.

"All of us at the Oregon Department of Corrections value visiting and especially the connections that visiting affords to family and friends. We know these relationships reduce the risk of future criminal behavior. However, during this State of Emergency, it is critical we take appropriate precautions necessary to protect our employees and those in our care and custody. This decision was not made lightly, and we understand the impact that this necessary action will have on the people in our custody and on their families. We are working hand-in-hand with our state and local partners to keep our institutions as healthy as possible. We will resume normal visiting schedules as soon as humanly possible," said Director Colette S. Peters.

DOC is collaborating with our local public health officials, coordinating with the Oregon Health Authority (OHA), and following the Centers for Disease Control and Prevention (CDC) recommendations to prevent the spread COVID-19. DOC Director Colette S. Peters is a member of Oregon Governor Kate Brown's Coronavirus Response Team.

DOC is following OHA's guidance on long-term care facilities and law enforcement recommendations. These changes are to protect AICs who are at the highest risk inside our institutions. DOC's Health Services employees have identified 1,400 AICs who are over 60 years old, immunocompromised, or multiple comorbid medical conditions.

DOC is working with our AIC communications services providers to provide alternatives to in-person visiting at a reduced cost. DOC joins a list of other state corrections agencies that have suspended access. This is the first time DOC has suspended visiting state-wide.

Frequently Asked Questions

Where is DOC getting their information on Coronavirus (COVID-19)?

Does DOC have a plan to handle a COVID-19 outbreak?

Would DOC communicate to friends and family if there was a riot/disturbance during visiting suspension?

How can I contact my loved one while visiting is suspended?

Are the free Telmate-GTL calls for all adults in custody?

What procedures are Oregon institutions using to keep them clean?

Why don't all adults in custody have facemasks?

Does DOC provide hand-sanitizer to adults in custody?

How does the no large gatherings mandate apply to AICs that sleep in dorms?

If an adult in custody does contract the virus what are the procedures?

How does DOC determine who will be tested? Will testing be provided for prisoners who request it or show symptoms?

Does DOC have coronavirus tests?

How does DOC provide flu vaccines to adults in custody?

What are you doing for the elderly and vulnerable people in custody?

How many adults in custody are there under Oregon DOC's supervision, and do you know roughly how many people are employed at the prisons themselves?

With facility access restricted to essential staff, are you able to provide examples of who "non-essential staff" would be at the prisons?

Is my loved one eligible for early release?

Will April releases be impacted?

Because an adult in custody can't attend programming, will it affect their release date?

Is Short-term Transitional Leave affected by COVID-19?

With all the programming and daily institution events cancelled, what will the adults in custody be doing all day?

Have you looked into cancelling state transports? What about my loved one who had a routine doctor/dental/other health appointment in the community?

Are transfers happening between institutions and from jails?

Will cancelled events be rescheduled?

Oregon Corrections Enterprises Response

How many commercial customers is Oregon Corrections Enterprises (OCE) serving at this time?

Are OCE's laundry operations modified due to COVID-19?

What standards does OCE follow with respect to their commercial laundry operations?

Other Resources

Oregon Office of Emergency Management (<https://oregon-coronavirus-geo.hub.arcgis.com/>)

Oregon Health Authority COVID-19 Page

(<https://govstatus.egov.com/OR-OHA-COVID-19>)Centers for Disease Control and Prevention

(<https://www.cdc.gov/coronavirus/2019-ncov/index.html>)

COVID-19 Print Communications by Audience

Below are print materials provided to staff, adults in custody, and the public (visitors) throughout DOC's COVID-19 response. Non-print communications (email, video, etc.) are not included here.

Public

3/24/2020

Dome Building Closure Poster (</doc/Documents/dome-building-closure.pdf>)

3/12/2020

Visiting Poster (English) (</doc/Documents/COVID19-visiting-poster-english.pdf>)

Visiting Poster (Español) (</doc/Documents/COVID19-visiting-poster-spanish.pdf>)

3/11/2020

Prevention Poster (English) (</doc/Documents/COVID19-public-poster-english.pdf>)

Prevention Poster (Español) (</doc/Documents/COVID19-public-poster-spanish.pdf>)



3/13/2020

[Limited Access Poster \(/doc/Documents/Employee-visiting-update-1.pdf\)](/doc/Documents/Employee-visiting-update-1.pdf)

Adults in Custody

3/17/2020

[Health Services Poster \(/doc/Documents/COVID-19%20AIC%20Notice%20March%2013%202020.pdf\)](/doc/Documents/COVID-19%20AIC%20Notice%20March%2013%202020.pdf)

3/13/2020

[Message from the DOC Director \(/doc/Documents/COVID-19%20AIC%20Notice%20March%2013%202020.pdf\)](/doc/Documents/COVID-19%20AIC%20Notice%20March%2013%202020.pdf)

[Court Ordered Fees Poster \(/doc/Documents/AIC-COFO-update-1.pdf\)](/doc/Documents/AIC-COFO-update-1.pdf)

[Visiting Suspended Poster \(/doc/Documents/AIC-visiting-update-1.pdf\)](/doc/Documents/AIC-visiting-update-1.pdf)

Help us improve! Was this page helpful?

Yes

No

Links

Social Media



[Facebook \(https://www.facebook.com/ORCorrections/\)](https://www.facebook.com/ORCorrections/)



[Twitter \(https://www.twitter.com/ORCorrections\)](https://www.twitter.com/ORCorrections)



[Youtube \(https://www.youtube.com/user/ORCorrections\)](https://www.youtube.com/user/ORCorrections)



[Blog \(https://docblog.oregon.gov/\)](https://docblog.oregon.gov/)

Resources

[Community Corrections Partners \(/doc/community-corrections-partners/Pages/home.aspx\)](/doc/community-corrections-partners/Pages/home.aspx)

[Treatment Provider Search \(https://docpub.state.or.us/Treatment/\)](https://docpub.state.or.us/Treatment/)

Address

Oregon Department of Corrections
2575 Center St NE
Salem, OR 97301

 <http://www.oregon.gov>

Phone: (503) 945-9090

Fax: (503) 373-1173

Email [Oregon DOC \(mailto:DOC.Info@doc.state.or.us\)](mailto:DOC.Info@doc.state.or.us)

About Oregon

[Oregon.gov \(https://www.oregon.gov\)](https://www.oregon.gov)

[State Employee Search \(https://employeeesearch.dasapp.oregon.gov\)](https://employeeesearch.dasapp.oregon.gov)

[Agencies Listing \(https://www.oregon.gov/pages/a_to_z_listing.aspx\)](https://www.oregon.gov/pages/a_to_z_listing.aspx)

[Accessibility \(https://www.oregon.gov/pages/accessibility.aspx\)](https://www.oregon.gov/pages/accessibility.aspx)

[Privacy Policy \(https://www.oregon.gov/pages/terms-and-conditions.aspx\)](https://www.oregon.gov/pages/terms-and-conditions.aspx)

[Supported Browsers \(https://www.oregon.gov/pages/supported-browsers.aspx\)](https://www.oregon.gov/pages/supported-browsers.aspx)

[↑ Back to Top](#)

Select Language 

Powered by  [Google Translate \(https://translate.google.com\)](https://translate.google.com)