

# Mask or Face Covering Mandatory for SacRT Riders Beginning Friday, December 11

📅 December 10, 2020

📍 General (<https://www.sacrt.com/category/general/>), SacRT News  
(<https://www.sacrt.com/category/rtnews/>)

## No Mask, No Ride, No Exceptions Policy Begins at the Start of Service

With the recent announcement of the Regional Stay Home Order for the Greater Sacramento region, the Sacramento Regional Transit District (SacRT) is requiring anyone waiting at a station or transit center, riding transit (bus, light rail, SmaRT Ride, SacRT GO, Folsom Stage Line, Causeway Connection, Jibe Express, or Rancho Cordovan), or visiting the SacRT Customer Service and Sales Center located at 1225 R Street, to wear a mask or face covering beginning the start of service on Friday, December 11, 2020. In coordination, the Yolo County Transportation District (Yolobus) will also begin the No Mask, No Ride, No Exceptions policy on Friday.

SacRT takes the health and safety of our riders and employees very seriously. With the increase in cases of COVID-19, SacRT is taking stricter measures to slow the spread of COVID-19. The new “no mask, no ride, no exception” policy will be in place until at least December 31, 2020. After three weeks, the policy will be assessed week by week based on recommendations by the Governor’s office and the Sacramento County Department of Public Health.

Previously, SacRT required passengers to wear a mask or face covering, but accepted exceptions included in the Sacramento County Department of Public Health directives. The new policy will not allow for any exceptions and follows the U.S. Equal Employment Opportunity Commission’s (<https://www.eeoc.gov/laws/guidance/pandemic-preparedness-workplace-and-americans-disabilities-act>) guidance on “direct threat” criteria of the ADA Reasonable Modifications. In addition, the new policy requires anyone age two and older boarding SacRT vehicles to wear a mask or face covering while riding transit. Bus and light rail operators, as well as other SacRT employees will continue to be required to wear a mask or face covering while in the workplace.

Types of face coverings can include a paper or disposable mask, a cloth mask, a neck gaiter, a scarf, a bandanna, or a religious face covering. A face covering must cover the nose and mouth completely.

More information on the best safety practices SacRT is taking to prevent COVID-19 is available at [sacrt.com/covid19](http://sacrt.com/covid19) (<http://sacrt.com/covid19>).



## Physical Address



(<https://www.google.com/maps/place/1102+Q+Street,+Sacramento,+CA+95811>)

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## Mailing Address



(<https://maps.app.goo.gl/EhM7Xgd51CW8wHFd9>)

Sacramento Regional Transit District  
PO Box 2110  
Sacramento, CA 95812  
(<https://maps.app.goo.gl/EhM7Xgd51CW8wHFd9>)

## Customer Service & Sales Center



(<https://maps.app.goo.gl/JuQHgzqRGbzKQ5hb6>)

1225 R Street  
Sacramento, CA 95811  
(<https://maps.app.goo.gl/JuQHgzqRGbzKQ5hb6>)  
(Adjacent to the 13th Street Station)



916-321-BUSS (2877) (tel:916-321-2877)  
(tel:916-321-2877)



### Call Center Hours

Monday through Friday  
7 AM - 5:30 PM  
Weekends  
7 AM to 4 PM

### Sales Center Hours

Monday through Friday  
9 AM to 5 PM

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