



NATIONAL CONVENTION

November 18 – 20, 2026
Portland, OR

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disability event
of the year!

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COMMITTEE](#)

[MEETING THE
MOMENT](#)

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2020 Annual Report

The National Conference of Executives of The Arc

[DOWNLOAD PDF REPORT](#)

A Message from Karen Shoemaker, Chair, NCE Steering Committee | 2019 – 2020



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Professional Development Seminar, and NCE Distinguished Professional Awards during this year's National Convention. The NCE Local Executives Google Group listserv was an invaluable tool that provided our members with the ability to connect with and leverage the unique talents, ideas, and resources of NCE across the country, and it was heavily used this year to share what our chapters grappling with through COVID-19.

I would like to thank all of the members of the NCE Steering Committee for their hard work and dedication, as well as Peter Berns, CEO, Abby Owusu, Senior Program Associate, and many other staff of The Arc's national office for their hard work and support. I would especially like to thank my 1st Vice Chair and incoming Chair, Chris Stewart, and my 2nd Vice Chair, Kim Dodson, for their support during these last two years. Finally, thank you to Fred Misilo, Board President, and the other board members of The Arc for your collaboration and support of NCE and our work.

As we focus on the work ahead for 2021, I invite you to join us—whether it is serving on a task group, nominating a worthy colleague for an award, or attending an NCE event! There are many ways to get involved with and utilize

the incredible network of NCE's over 1,400 members. It has been an honor and a privilege to serve as the NCE Chair, and I look forward to the day that we are all face-to-face again!



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2019 – 2020 NCE Steering Committee

- Chair: **Karen Shoemaker** Executive Director, The Arc of Lehigh and Northampton Counties, PA
- 1st Vice Chair: **Chris Stewart**, President/CEO, The Arc of Central Alabama, AL
- 2nd Vice Chair: **Kim Dodson**, Executive Director, The Arc of Indiana
- Immediate Past President: **Carrie Hobbs Guiden**, Executive Director,

The Arc of Tennessee

- Regional Representative I: **John Nash**, Executive Director, The Arc of North Carolina



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- Member at Large: **Melanie Soto**, Executive Director, Y.E.S. The Arc, AZ
- Member at Large: **Pamela McGregor**, Executive Director, The Arc of Greater Williamsburg, VA
- Member at Large: **Stanford Perry**, Executive Director, AHRC Nassau County, NY
- Member at Large: **Teri Hawthorne**, Executive Director, The Arc of Greater Beaumont, TX
- The Arc Board Representative: **Elise McMillan**, Nashville, TN
- The Arc of the United States CEO: **Peter Berns**, Washington, DC



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2020 NCE DISTINGUISHED PROFESSIONAL ACHIEVEMENT AWARDS

Recognizing Commitment to the Mission

Our 2020 award recipients went above and beyond for their organizations and the people they serve as we navigated the COVID-19 pandemic and the disproportionately dire effects on the IDD community.



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Bernie Burns, Executive Director, The Arc Steuben



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Martin Nephew, Executive Director,
Essex County Chapter of The Arc of
New York, NY



The Arc Minnesota, MN



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Arc of the Glades, FL



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SUMMER LEADERSHIP INSTITUTE (SLI): SUCCEEDING IN CHALLENGING TIMES

Meeting the Moment—Together

Chapters and external disability organizations gathered virtually to share innovative ideas, find solutions to shared problems, and collaborate to develop skills to persevere through the trials of a global pandemic.

130C



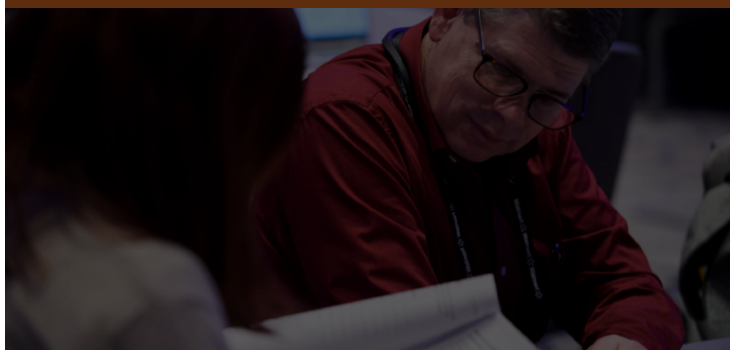
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**"It is exciting to
hear about the
initiatives a lot of
chapters of The
Arc are doing to
address the
current needs of
individuals with
disabilities,**

(especially of
black and brown
individuals and



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Presented by Lauren Frary, Executive
Director of The Arc of Somerset County

**"The Crisis Management and
Recovery [session] that talked
about how agencies can prepare
and recover from the pandemic
was very helpful and allowed me
to start planning for a crisis – any
crisis, for my chapter."**



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The Arc and Relias Partnership: Connecting, Building, and Supporting Leadership of The Arc with the Latest Professional Development Tools

Relias' online platform employs assessments to reveal specific gaps in skills and addresses them with targeted, personalized, and engaging learning utilizing over **7,000 online courses** that are vetted to meet accrediting board, state, and federal requirements.

Sample Relias Resources for The Arc

Toolkits

1. Free Resources to Combat COVID-19

2. Leadership Resources to Help Your Staff Get Through the Coronavirus Pandemic

Webinars



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3. Promoting Resilience in Direct Support Professionals Amid COVID-19

4. Recognizing Your DSPs During COVID-19

Ebooks

1. The DSP Retention Strategy You're NOT Using: Improving Supervision in IDD Services

2. Creating a Trauma-Informed System of Care: Addressing Individuals, Professionals, and Organizations

Client Success Stories

1. Missouri Division of Developmental Disabilities Switches to Relias Saves Labor Expenses, Speeds Learner Access

2. Ohio Valley Residential Services Improves Quality, Accesses Enhanced Rate With Relias

NCE Google Groups

The NCE Google Group listservs provide a direct line to the expertise of fellow



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**Best practices for safely quarantining
residents**



Advocacy for the 2020 election



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Creative streams of revenue



Motivating and supporting staff during the pandemic



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Alternative day programs



Emergency response for supportive living



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Family financial assistance



**Training DSPs and people with IDD to use video
technology**



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YEAR	2016	2017	2018	2019	2020
PASSES BOUGHT	65	65	95	115	86

Total NCE Membership by Year

TOTAL



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UTIONS
(INCLUDE
S
AUCTION)

\$8,145

\$13,597

\$8,230

\$10,088

\$8,230

SUMMER
LEADERS
HIP
INSTITUT
E
REGISTR
ATION

\$52,768

\$76,496

\$67,870

\$79,383

\$0

PDS
REGISTR
ATION

\$56,450

\$23,000

\$15,400

\$15,950

\$0



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REVENUE

\$196,352

\$218,003

\$246,926

\$257,163

\$118,007

EXPENSE
S

2016
ACTUAL

2017
ACTUAL

2018
ACTUAL

2019
ACTUA
L

2020
ACTUA
L

DIRECT
EXPENSE
S, NON-
PERSONN
EL

\$159,507

\$182,391

\$136,458

\$163,320

\$25,141

PERSONNEL
EXPENSE

\$190,186

\$180,162

\$214,085

\$133,882

\$170,553



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(DEFICIT)

87)

282)

Looking Ahead to 2021 With Hope and Fortitude

In the coming year, NCE will continue to:

- Develop timely and relevant training content and resources both online and at NCE events
- Engage with chapter leaders and emerging leaders and provide mentorship opportunities
- Find solutions to issues impacting the disability community on the federal, state, and local levels

- Raise money through multiple avenues to offer more scholarships to current and next generation leaders

See what NCE has to offer your chapter's staff and how they can get involved



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Anthem

THE
Coca-Cola
COMPANY


COMCAST
NBCUNIVERSAL

FOOTHOLD
TECHNOLOGY




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Beth Friess

Betsy Katz

Bob Gaston

Bonnie Perez

Brenda Rivera

Brian D. Holloway

Carly Putnam

Carmelita Ataviado

Carol Lewis

Carol Osbourne

Carolyn Prussen

Carolyn Vigil

Carrie A. Hobbs Guiden

Cecilia Navarro Tanner

Celine R. Fortin



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Daniel J. Burke

Daria Cervantes

Darlene Reilly

David Kaplan

Deb Purcell

Debra Seman

Diana Flermoen

Diane O'Rourke

Donald W. Redden

Edie Nehls

Elizabeth Schiltz

Ella Boyd

Emily Braman

Frank Carrillo

Grace Kestler

Hal Baker



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Joanna Scocchi

Joanne Beck

JoAnne Brenner

Joel Nitzberg

John Santoski

Jon Meyers

Jordan Lindsey

Josh Leik

Julie Sole

Julie Stahla

Kara Carlson

Karen L. Shoemaker

Karen L. Smith

Katha Hudson

Katherine Fields



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Larry Rubin

Laurie Berner

Leo V. Sarkissian

Leslie Green

Linda Skaflen

Lindsay Swihart

Lisa Austin

Lori Thom

Madicella Martinez

Maria Antimo

Marianne Barbera

Mark Friedman

Mark Keeley

Mary Ann Hagstrom

Mary Anne Tolliver



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Monica J. Foster

Nancy Stubbs

Ophelia Simmons-Urquhart

Pamela Kolling

Pamela Layne

Pamela McGregor

Pamela Stafford

Patricia Knuth

Patricia Schulz

Patty Elliott-Gray

Paul Stengle

Paula Boga

Phillip Garner

Phyllis Matthews

Rosalie Edes



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Ilibisay Guzman

Tonya Milling

Valerie Aprahamian

Veronica Chavez-Neuman

Virginie Cabaniss

Wendy Carter

Wendy Evanitsky

William Parker

Zan Thornton

[Donate to Protect Disability Rights >](#)

[Take Action in Our Action Center >](#)



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The Arc promotes and
protects the human rights
of people with intellectual



and developmental
disabilities and actively
supports their full inclusion



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